

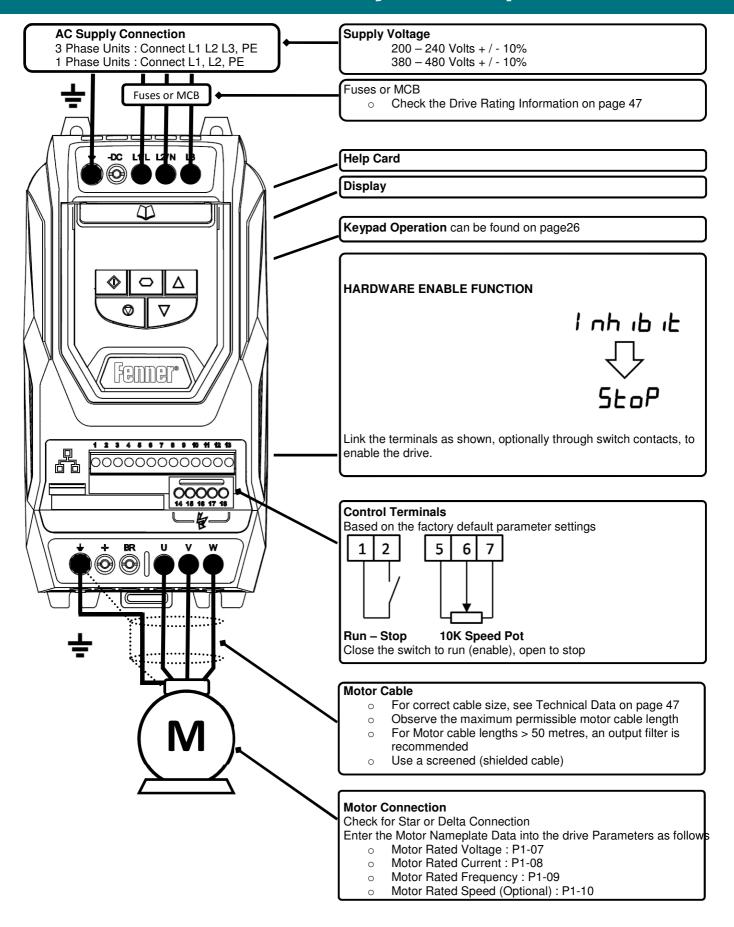
One Range, One Result, One Name

# Installation and Operating Instructions Fenner® QD:Neo Inverters, IP20, IP55 and IP66

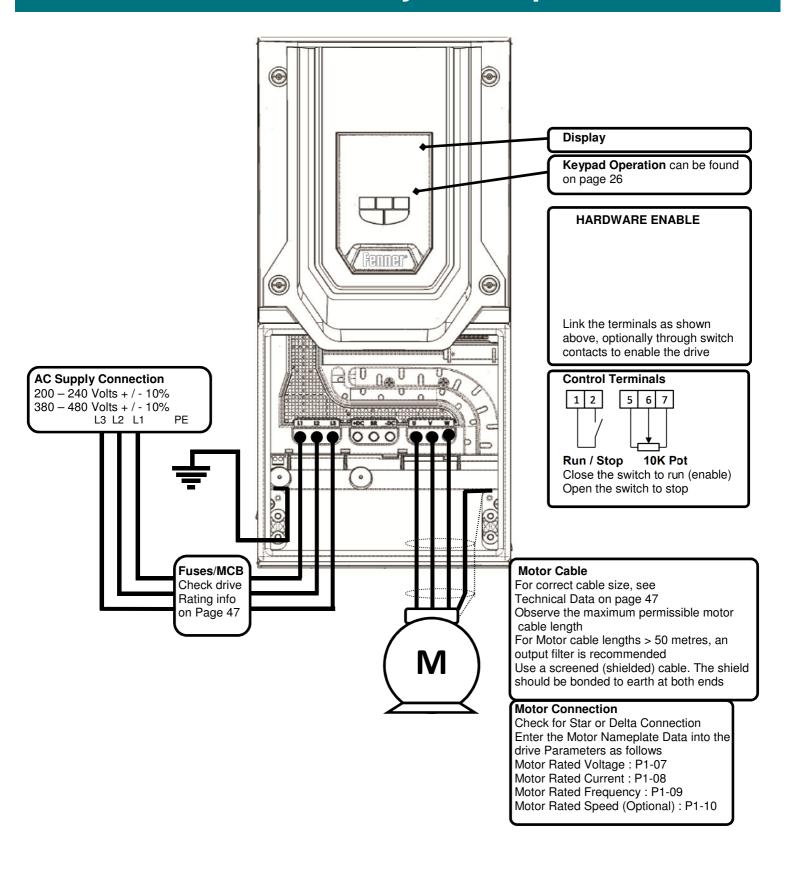
AC Variable Speed Drive 0.75kW - 160kW 200 - 480 Volt 1 & 3 Phase



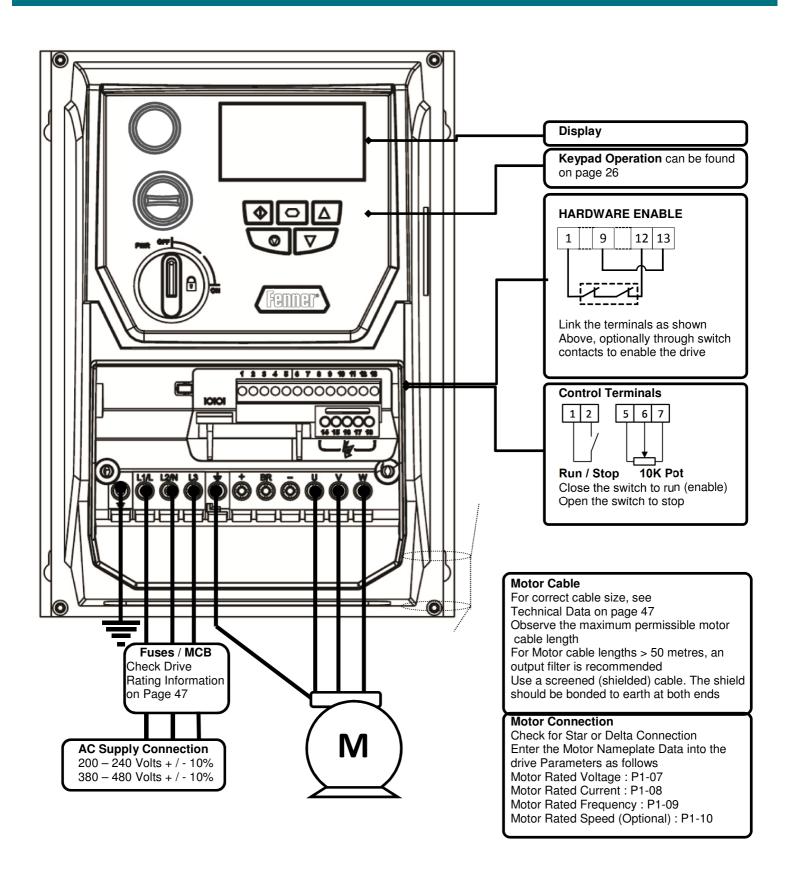
# QD:Neo IP20 Easy Start Up Guide



# QD:Neo IP55 Easy Start Up Guide



# QD:Neo IP66 Easy Start Up Guide



#### **Declaration of Conformity:**

ERIKS Industrial Services Ltd hereby states that the Fenner QD:Neo product range conforms to the relevant safety provisions of the Low Voltage Directive 2014/35/EU and the EMC Directive 2014/30/EU and has been designed and manufactured in accordance with the following harmonised European standards:

EN 61800-5-1: 2003	Adjustable speed electrical power drive systems. Safety requirements. Electrical, thermal and energy.
EN 61800-3 2 <sup>nd</sup> Ed: 2004	Adjustable speed electrical power drive systems. EMC requirements and specific test methods
EN 55011: 2007	Limits and Methods of measurement of radio disturbance characteristics of industrial, scientific and medical (ISM) radio-frequency equipment (EMC)
EN60529 : 1992	Specifications for degrees of protection provided by enclosures

#### Safe Torque OFF ("STO") Function

QD:Neo incorporates a hardware STO (Safe Torque Off) Function, designed in accordance with the standards listed below.

Standard	Classification	Independent Approval
EN 61800-5-2:2007	Type 2	
EN ISO 13849-1:2006	PL "d"	
EN 61508 (Part 1 to 7)	SIL 2	*TUV
EN60204-1	Uncontrolled Stop "Category 0"	
EN 62061	SIL CL 2	

\*Note: TUV Approval of the "STO" function is relevant for drives which have a TUV logo applied on drive rating label.

#### **Electromagnetic Compatibility**

All Fenner QD Drives are designed with high standards of EMC in mind. All versions suitable for operation on Single Phase 230 volt and Three Phase 400 volt supplies and intended for use within the European Union are fitted with an internal EMC filter. This EMC filter is designed to reduce the conducted emissions back into the supply via the power cables for compliance with harmonised European standards.

It is the responsibility of the installer to ensure that the equipment or system into which the product is incorporated complies with the EMC legislation of the country of use. Within the European Union, equipment into which this product is incorporated must comply with the EMC Directive 2014/30/EU. When using a QD:Neo with an internal or optional external filter, compliance with the following EMC Categories, as defined by EN61800-3:2004 can be achieved:

Drive Type / Rating	2.121	EMC Category	2.122									
1 Dhana 200 Valt land	Cat C1	Cat C2	Cat C3									
1 Phase, 230 Volt Input	No additional filtering required											
57xN2xxx		Use shielded motor cable										
3 Phase, 400 Volt Input	Use Additional External Filter No additional filtering required											
IP20 & IP66 Models 57xN4xxx	Use Shielded Motor Cable											
3 Phase, 400 Volt Input	Use Additional	External Filter	No Additional Filtering Required									
IP55 Models 575N4xxx		Use Shielded Motor Cable										
3 Phase, 525 & 600 Volt Input 57xN5xxx 57xN6xxx	These models are excluded from the Declaration of conformity to the EMC Directive. Compliance may require the use of additional EMC filters, contact your local Sales Partner for further assistance											
	MC standards is dependent on a numbe y, motor, cable lengths and installation n		nment in which the drive is installed, motor									
For motor cable lengths greater than 100m, an output dv / dt filter must be used, please refer to the FENNER Drive Design Manual further details												
	Torque control modes may not operate of the control modes of the control modes are operated to the control modes of the contr	correctly with long motor cables	and output filters. It is recommended to									

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#### Copyright ERIKS Industrial Services Ltd © 2016

All FENNER QD:Neo units carry a 2 year warranty against manufacturing defects from the date of manufacture. The manufacturer accepts no liability for any damage caused during or resulting from transport, receipt of delivery, installation or commissioning. The manufacturer also accepts no liability for damage or consequences resulting from inappropriate, negligent or incorrect installation, incorrect adjustment of the operating parameters of the drive, incorrect matching of the drive to the motor, incorrect installation, unacceptable dust, moisture, corrosive substances, excessive vibration or ambient temperatures outside of the design specification.

The local distributor may offer different terms and conditions at their discretion, and in all cases concerning warranty, the local distributor should be contacted first.

This user guide is the "original instructions" document. All non-English versions are translations of the "original instructions".

Contents of this User Guide are believed to be correct at the time of printing. In the interest of a commitment to a policy of continuous improvement, the manufacturer reserves the right to change the specification of the product or its performance or the contents of the User Guide without notice.

This User Guide is for use with version 1.30 Firmware. User Guide Revision 1.30

ERIKS Industrial Services Ltd adopts a policy of continuous improvement and whilst every effort has been made to provide accurate and up to date information, the information contained in this User Guide should be used for guidance purposes only and does not form the part of any contract.

Registered Address: ERIKS Industrial Services Ltd ,Amber Way, Halesowen, West Midlands, B62 8WG

1.		troduction		
	1.1.	Important safety information		7
2.	Ge	eneral Information and Ratings		
	2.1.	Part Number Construction and Definition		
	2.2.	Drive model numbers – IP20		8
	2.3.	Drive model numbers – IP55		9
	2.4.	Drive model numbers – IP66		.10
3.	Me	echanical Installationechanical Installation	11	
	3.1.	General		.11
	3.2.	Before Installation		
	3.3.	UL Compliant Installation		
	3.4.	Mechanical dimensions and weights		
	3.5.	Guidelines for Enclosure mounting (IP20 Units)		
	3.6.	Mounting the Drive – IP20 Units		
	3.7.	Guidelines for mounting (IP55 Units)		
	3.8.	Guidelines for mounting (IP66 Units)		
	3.9.	Removing the Terminal Cover		
	3.10.			.17
4.	El	ectrical Installation		
	4.1.	Grounding the Drive		
	4.2.	Wiring Precautions		
	4.3.	Incoming Power Connection		
	4.4.	Operation of 3 Phase drives from a Single Phase Supply		
	4.5.	Drive and Motor Connection		
	4.6.	Motor Terminal Box Connections		
	4.7.	Motor Thermal overload Protection.		
	4.8.	Control Terminal Wiring		
	4.9.	Connection Diagram		
	4.10.			
_	4.11.			.25
5.		anaging the Keypad		
	5.1.	Keypad Layout and Function – Standard LED Keypad		
	5.2.	Changing Parameters		
	5.3.	Advanced Keypad Operation Short Cuts		
	5.4.	Drive Operating Displays		.27
	5.5.	Keypad Layout and Function – Optional OLED Keypad		
	5.6.	Drive Operating Displays		
	5.7.	Accessing and Changing Parameter Values		
	5.8.	Changing the Language on the OLED Display		
	5.9.	Resetting Parameters to Factory Default Settings		
	5.10.			
	5.11.	<b>71</b>		.31
_	5.12.			.31
6.		arameters		00
	6.1.	Parameter Set Overview		.32
_	6.2.	Parameter Group 1 – Basic Parameters		.32
7.		gital Input Functions	34	0.4
_	7.1.	Digital Input Configuration Parameter P1-13		.34
8.		ktended Parameters		
	8.1.	Parameter Group 2 - Extended parameters		
	8.2.	Parameter Group 3 – PID Control		
	8.3.	Parameter Group 4 – High Performance Motor Control		
	8.4.	Parameter Group 5 – Communication Parameters		
_	8.5.	Parameter Group 0 – Monitoring Parameters (Read Only)		.43
9.		erial communications		
	9.1.	RJ45 Connector Pin Assignment		
_	9.2.	Modbus RTU Communications		.45
1(		echnical Data		
	10.1.			
	10.2.			
	10.3.			
	10.4.			.50
1		oubleshooting		
	444	Fault messages		E 4

# 1. Introduction

#### 1.1. Important safety information

# Please read the IMPORTANT SAFETY INFORMATION below, and all Warning and Caution information elsewhere.



Danger: Indicates a risk of electric shock, which, if not avoided, could result in damage to the equipment and possible injury or death.



Danger: Indicates a potentially hazardous situation other than electrical, which if not avoided, could result in damage to property.

This variable speed drive product (QD:Neo) is intended for professional incorporation into complete equipment or systems as part of a fixed installation. If installed incorrectly it may present a safety hazard. The QD:Neo uses high voltages and currents, carries a high level of stored electrical energy, and is used to control mechanical plant that may cause injury. Close attention is required to system design and electrical installation to avoid hazards in either normal operation or in the event of equipment malfunction. Only qualified electricians are allowed to install and maintain this product.

System design, installation, commissioning and maintenance must be carried out only by personnel who have the necessary training and experience. They must carefully read this safety information and the instructions in this Guide and follow all information regarding transport, storage, installation and use of the QD:Neo, including the specified environmental limitations.



Do not perform any flash test or voltage withstand test on the QD:Neo. Any electrical measurements required should be carried out with the QD:Neo disconnected.

Electric shock hazard! Disconnect and ISOLATE the QD:Neo before attempting any work on it. High voltages are present at the terminals and within the drive for up to 10 minutes after disconnection of the electrical supply. Always ensure by using a suitable multimeter that no voltage is present on any drive power terminals prior to commencing any work.

Where supply to the drive is through a plug and socket connector, do not disconnect until 10 minutes have elapsed after turning off the supply.

Ensure correct earthing connections and cable selection as per defined by local legislation or codes. The drive may have a leakage current of greater than 3.5mA; furthermore the earth cable must be sufficient to carry the maximum supply fault current which normally will be limited by the fuses or MCB. Suitably rated fuses or MCB should be fitted in the mains supply to the drive, according to any local legislation or codes.

Do not carry out any work on the drive control cables whilst power is applied to the drive or to the external control circuits.

The "Safe Torque Off" Function does not prevent high voltages from being present at the drives power terminals. Within the European Union, all machinery in which this product is used must comply with the Machinery Directive 2006/42/EC, Safety of Machinery. In particular, the machine manufacturer is responsible for providing a main switch and ensuring the electrical equipment complies with EN60204-1.

The level of integrity offered by the QD:Neo control input functions – for example stop/start, forward/reverse and maximum speed, is not sufficient for use in safety-critical applications without independent channels of protection. All applications where malfunction could cause injury or loss of life must be subject to a risk assessment and further protection provided where needed.

The driven motor can start at power up if the enable input signal is present.

The STOP function does not remove potentially lethal high voltages. ISOLATE the drive and wait 10 minutes before starting any work on it. Never carry out any work on the Drive, Motor or Motor cable whilst the input power is still applied.

The QD:Neo can be programmed to operate the driven motor at speeds above or below the speed achieved when connecting the motor directly to the mains supply. Obtain confirmation from the manufacturers of the motor and the driven machine about suitability for operation over the intended speed range prior to machine start up.



Do not activate the automatic fault reset function on any systems whereby this may cause a potentially dangerous situation.

IP55 and IP66 drives provide their own pollution degree 2 environments. IP20 drives must be installed in a pollution

degree 2 environment, mounted in a cabinet with IP54 or better. QD:Neo is intended for indoor use only.

When mounting the drive, ensure that sufficient cooling is provided. Do not carry out drilling operations with the drive in place, dust and swarf from drilling may lead to damage.

The entry of conductive or flammable foreign bodies should be prevented. Flammable material should not be placed close to the drive

Relative humidity must be less than 95% (non-condensing).

Ensure that the supply voltage, frequency and no. of phases (1 or 3 phase) correspond to the rating of the QD:Neo as delivered.

Never connect the mains power supply to the Output terminals U, V, W.

Do not install any type of automatic switchgear between the drive and the motor

Wherever control cabling is close to power cabling, maintain a minimum separation of 100 mm and arrange crossings at 90 degrees

Ensure that all terminals are tightened to the appropriate torque setting

Do not attempt to carry out any repair of the QD:Neo. In the case of suspected fault or malfunction, contact your local FENNER Sales Partner for further assistance.

# 2. General Information and Ratings

21 6611614											
2.1. Part Number Construction and Definition											
The model numb	er of each QD:Neo is constru	ucted	accor	ding	to the	follow	ing syste	em.			
<b>×</b>		5	7	2	N	4	7P5				
	Product Range QD Inverter Series Technology 7: Standard 6 Pulse			-				Options Blank: Standard N: Non switched IP66 D: No internal RFI Filter			
General Information	Enclosure 2: IP20 5: IP55 6: IP66			I				Motor Power (P represents decimal point) 1P5 = 1.5kW 022 = 22kW			
29090	Model N : QD:Neo							Input Voltage 2: 200-240V 1 Phase 3: 200-240V 3 Phase 4: 380-480V 3 Phase 5: 480-525V 3 Phase			

### 2.2. Drive model numbers - IP20

Mechanical Dimensions and Mounting information are shown from section 3.4 on page 11. Electrical Specifications are shown in section 10.2 on page 47.

200-240V ±10% - 1 Pha	se Input		
kW Model	kW	Output Current (A)	Frame Size
572N20P7	0.75	4.3	2
572N21P5	1.5	7	2
572N22P2	2.2	10.5	2
200-240V ±10% - 3 Pha	se Input		
kW Model	kW	Output Current (A)	Frame Size
572N30P7	0.75	4.3	2
572N31P5	1.5	7	2
572N32P2	2.2	10.5	2
572N34P0	4	18	3
572N35P5	5.5	24	3
380-480V ±10% - 3 Pha			
kW Model	kW	Output Current (A)	Frame Size
572N40P7	0.75	2.2	2
572N41P5	1.5	4.1	2
572N42P2	2.2	5.8	2
572N44P0	4	9.5	2
572N45P5	5.5	14	3
572N47P5	7.5	18	3
572N4011	11	24	3
500-600V ±10% - 3 Pha			
kW Model	kW	Output Current (A)	Frame Size
572N60P7	0.75	2.1	2
572N61P5	1.5	3.1	2
572N62P2	2.2	4.1	2
572N64P0	4	6.5	2
572N65P5	5.5	9	2
572N67P5	7.5	12	3
572N6011	11	17	3
572N6015	15	22	3

### 2.3. Drive model numbers - IP55

Mechanical dimensions and mounting information are shown from section 3.4.2 on page 122. Electrical specifications are shown in section 10.2 on page 47.

200-240V ±10% - 3 Pha	co Innut		
kW Model	se iliput kW	Output Current (A)	Frame Size
575N35P5	5.5	24	4
575N37P5	7.5	39	4
575N3011	11	46	4
575N3015	15	61	5
575N3018	18.5	72	5
575N3022	22	90	6
575N3030	30	110	6
575N3037	37	150	6
575N4045	45	180	6
575N3055	55	202	7
575N3075	75	248	7
380-480V ±10% - 3 Pha	se Input		
kW Model	kW	Output Current (A)	Frame Size
575N4011	11	24	4
575N4015	15	30	4
575N4018	18.5	39	4
575N4022	22	46	4
575N4030	30	61	5
575N4037	37	72	5
575N4045	45	90	6
575N4055	55	110	6
575N4075	75	150	6
575N4090	90	180	6
575N4110	110	202	7
575N4132	132	240	7
575N4160	160	302	7
480-525V ±10% - 3 Pha			
kW Model	kW	Output Current (A)	Frame Size
575N5132	132	185	7
575N5150	150	205	7
575N5185	185	255	7
575N5200	200	275	7
500-600V ±10% - 3 Pha			
kW Model	kW	Output Current (A)	Frame Size
575N6018	18.5	28	4
575N6022	22	34	4
575N6030	30	43	5
575N6037	37	54	5
575N6045	45	65	5
575N6055	55	78	6
575N6075	75	105	6
575N6090	90	130	6

		QD:Ne	o User Guide Revis	ions 1.30	
= 0.4 Duine		IDCC			
<b>V</b>	model numbers				
	mensions and mounti			3.4.3 on page 13.	
Electrical spec	cifications are shown i	in section 10.2 on pa	ge 47.		
	200-240V ±10% - 1	Phase Input			
Electrical spec	kW Model	kW Model	kW	Output Current (A)	Frame Size
<u> </u>	Non-Switched	Switched			
	576N20P7N	576N20P7	0.75	4.3	2
2	576N21P5N	576N21P5	1.5	7	2
<u> </u>	576N22P2N	576N22P2	2.2	10.5	2
	200-240V ±10% - 3				
	kW Model	kW Model	kW	Output Current (A)	Frame Size
<u> </u>	Non-Switched	Switched			
ע	576N30P7N	576N30P7	0.75	4.3	2
	576N31P5N	576N31P5	1.5	7	2
פֿ	576N32P2N	576N32P2	2.2	10.5	2
	576N34P0N	576N34P0	4	18	3
	380-480V ±10% - 3				
	kW Model	kW Model	kW	Output Current	Frame Size
	Non-Switched	Switched		(A)	
	576N40P7N	576N40P7	0.75	2.2	2
	576N41P5N	576N41P5	1.5	4.1	2
	576N42P2N	576N42P2	2.2	5.8	2
	576N44P0N	576N44P0	4	9.5	2
	576N45P5N	576N45P5	5.5	14	3
	576N47P5N	576N47P5	7.5	18	3
	500-600V ±10% - 3	Phase Input	7.0	. 0	
	kW Model	kW Model	kW	<b>Output Current</b>	Frame Size
	Non-Switched	Switched		(A)	
	576N60P7N	576N60P7	0.75	2.1	2
	576N61P5N	576N61P5	1.5	3.1	2
	576N62P2N	576N62P2	2.2	4.1	2
	576N64P0N	576N64P0	4	6.5	2
	576N45P5N	576N45P5	5.5	9	2
	576N47P5N	576N47P5	7.5	12	3

# 3. Mechanical Installation

#### 3.1. General

- The QD:Neo should be mounted in a vertical position only, on a flat, flame resistant, vibration free mounting using the integral mounting holes or DIN Rail clip (Frame Size 2 only).
- The QD:Neo must be installed in a pollution degree 1 or 2 environment only.
- Do not mount flammable material close to the QD:Neo
- Ensure that the minimum cooling air gaps, as detailed in section 3.5 and 3.7 are left clear.
- Ensure that the ambient temperature range does not exceed the permissible limits for the QD:Neo given in section 10.1
- · Provide suitable clean, moisture and contaminant free cooling air sufficient to fulfil the cooling requirements of the QD:Neo

#### 3.2. Before Installation

- Carefully Unpack the QD:Neo and check for any signs of damage. Notify the shipper immediately if any exist.
- Check the drive rating label to ensure it is of the correct type and power requirements for the application.
- To prevent accidental damage always store the QD:Neo in its original box until required. Storage should be clean and dry and within the temperature range -40°C to +60°C

#### 3.3. UL Compliant Installation

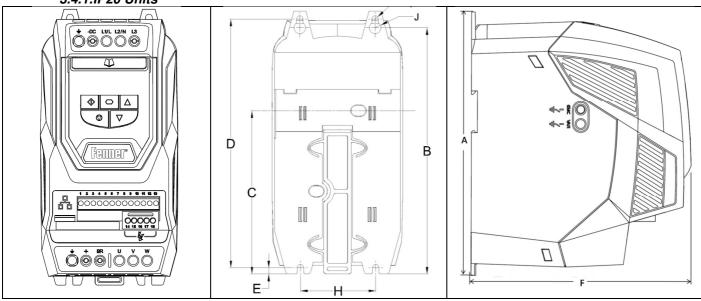
Note the following for UL-compliant installation:

- For an up to date list of UL compliant products, please refer to UL listing NMMS.E226333
- The drive can be operated within an ambient temperature range as stated in section 10.1
- For IP20 units, installation is required in a pollution degree 1 environment
- For IP55 & IP66 units, installation in a pollution degree 2 environment is permissible
- UL Listed ring terminals / lugs must be used for all bus bar and grounding connections

Refer to section 10.3 on page 49 for Additional Information for UL Approved Installations.

# 3.4. Mechanical dimensions and weights

#### 3.4.1.IP20 Units



I	Frame		A		3	(	C		)					(	3		Н				J
	Size	mm	In	mm	In	mm	In	mm	In	mm	In	mm	In	Mm	In	mm	ln	mm	In	mm	ln
	2	221	8.70	207	8.15	137	5.39	209	8.23	5.3	0.21	185	5.91	112	4.29	63	2.48	5.5	0.22	10	0.39
Ī	3	261	10.28	246	9.69	-	-	247	9.72	6	0.24	205	6.89	131	5.16	80	3.15	5.5	0.22	10	0.39

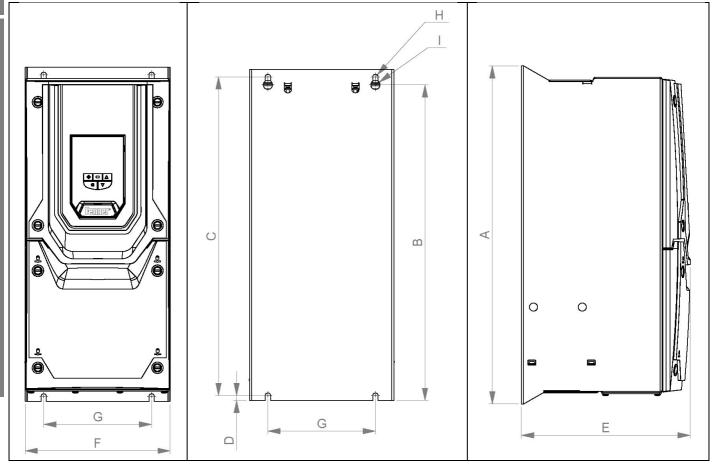
#### **Mounting Bolts**

All Frame Sizes: 4 x M4 (#8)

#### **Tightening Torques**

Control Terminal Torque Settings: All Sizes: 0.8 Nm (7 lb-in)
Power Terminal Torque Settings: All Sizes: 1 Nm (8.85 lb-in)

#### 3.4.2.IP55 Units



Frame		A	В		(	3		D		Е				G	ŀ	1		
Size	mm	In	mm	In	mm	In	mm	In	mm	In	mm	In	mm	In	mm	In	mm	In
4	440	17.32	418	16.46	423	16.65	8	0.315	252	9.92	171	6.732	110	4.331	8.5	0.167	15	0.295
5	540	21.26	515	20.28	520	20.47	8	0.315	270	10.63	235	9.252	175	6.89	8.5	0.167	15	0.295
6	865	34.06	830	32.68	840	33.07	10	0.394	330	12.99	330	12.99	200	7.874	11	0.217	22	0.433
7	1280	50.39	1245	49.02	1255	49.41	10	0.394	360	14.17	330	12.99	200	7.874	11	0.217	22	0.433

### **Mounting Bolts**

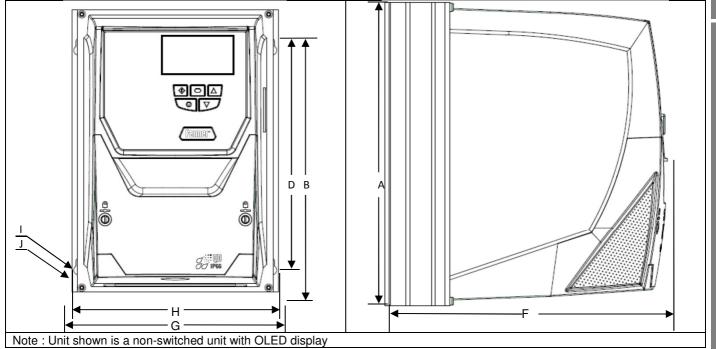
Frame Size 4 : M8 (5/16 UNF)
Frame Size 5 : M8 (5/16 UNF)
Frame Size 6 : M10 (3/8 UNF)
Frame Size 7 : M10 (3/8 UNF)

### **Tightening Torques**

Control Terminal Torque Settings: All Sizes: 0.8 Nm (7 lb-in)
Power Terminal Torque Settings: Frame Size 4: 4 Nm (3 lb-ft)

Frame Size 5 : 15 Nm (11.1 lb-ft) Frame Size 6 : 20 Nm (15 lb-ft) Frame Size 7 : 20 Nm (15 lb-ft)

### 3.4.3.IP66 Units



Frame		4		3		)		F	(	3	H	1				J	We	ight
Size	mm	in	mm	in	mm	in	mm	in	mm	in	mm	in	mm	in	mm	in	Kg	lb
2	257	10.12	220	8.66	200	7.87	239	9.41	188	7.40	176	6.93	4.2	0.17	8.5	0.33	4.8	10.6
3	310	12.20	277	10.89	252	9.90	251	9.88	211	8.29	198	7.78	4.2	0.17	8.5	0.33	7.3	16.1

### **Mounting Bolt Sizes**

All Frame Sizes 4 x M4 (#8)

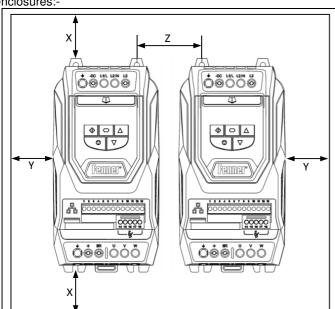
# **Tightening Torques**

 $\begin{array}{ll} \mbox{Control Terminal Torque Settings}: & \mbox{All Sizes}: & 0.8 \mbox{ Nm (7 lb-in)} \\ \mbox{Power Terminal Torque Settings}: & \mbox{Frame Size 2}: & 1.2 - 1.5 \mbox{ Nm (10 - 15 lb-in)} \\ \end{array}$ 

# 3.5. Guidelines for Enclosure mounting (IP20 Units)

- IP20 drives are suitable for use in pollution degree 1 environments, according to IEC-664-1. For pollution degree 2 or higher environments, drives should be mounted in a suitable control cabinet with sufficient ingress protection to maintain a pollution degree 1 environment around the drive.
- Enclosures should be made from a thermally conductive material.
- Ensure the minimum air gap clearances around the drive as shown below are observed when mounting the drive.
- Where ventilated enclosures are used, there should be venting above the drive and below the drive to ensure good air circulation. Air should be drawn in below the drive and expelled above the drive.
- In any environments where the conditions require it, the enclosure must be designed to protect the QD:Neo against ingress
  of airborne dust, corrosive gases or liquids, conductive contaminants (such as condensation, carbon dust, and metallic
  particles) and sprays or splashing water from all directions.
- High moisture, salt or chemical content environments should use a suitably sealed (non-vented) enclosure.

The enclosure design and layout should ensure that the adequate ventilation paths and clearances are left to allow air to circulate through the drive heatsink. FENNER recommend the following minimum sizes for drives mounted in non-ventilated metallic enclosures:-



Drive Size		X ve & low		Y ther ide	Bet	Z ween	Recommended airflow		
	mm	in	mm	in	mm	in	CFM (ft <sup>3</sup> /min)		
2	75	2.95	50	1.97	46	1.81	11		
3	100	3.94	50	1.97	52 2.05		26		

#### Note

Dimension Z assumes that the drives are mounted side-byside with no clearance.

Typical drive heat losses are 3% of operating load conditions.

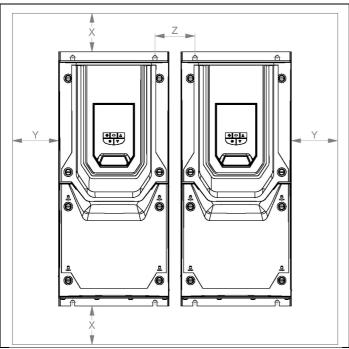
Above are guidelines only and the operating ambient temperature of the drive MUST be maintained at all times.

# 3.6. Mounting the Drive - IP20 Units

- IP20 Units are intended for installation within a control cabinet.
- When mounting with screws
  - o Using the drive as a template, or the dimensions shown above, mark the locations for drilling
  - o Ensure that when mounting locations are drilled, the dust from drilling does not enter the drive
  - Mount the drive to the cabinet backplate using suitable M5 mounting screws
  - o Position the drive, and tighten the mounting screws securely
- When Din Rail Mounting (Frame Size 2 Only)
  - o Locate the DIN rail mounting slot on the rear of the drive onto the top of the DIN rail first
  - Press the bottom of the drive onto the DIN rail until the lower clip attaches to the DIN rail
  - If necessary, use a suitable flat blade screw driver to pull the DIN rail clip down to allow the drive to mount securely on the rail
  - To remove the drive from the DIN rail, use a suitable flat blade screwdriver to pull the release tab downwards, and lift the bottom of the drive away from the rail first

# 3.7. Guidelines for mounting (IP55 Units)

- Before mounting the drive, ensure that the chosen location meets the environmental condition requirements for the drive shown in section 10.1
- The drive must be mounted vertically, on a suitable flat surface
- The minimum mounting clearances as shown in the table below must be observed
- · The mounting site and chosen mountings should be sufficient to support the weight of the drives
- IP55 units do not require mounting inside an electrical control cabinet; however they may be if desired.



Drive	Χ		Υ	
Size	Above &		Either	
	Below		Side	
	mm	in	mm	in
4	200	7.87	10	0.39
5	200	7.87	10	0.39
6	200	7.87	10	0.39
7	200	7.87	10	0.39

#### Note

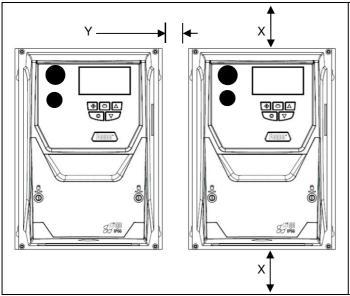
Typical drive heat losses are approximately 3% of operating load conditions.

Above are guidelines only and the operating ambient temperature of the drive MUST be maintained at all times.

- Using the drive as a template, or the dimensions shown above, mark the locations required for drilling
- Suitable cable glands to maintain the IP protection of the drive are required. Gland sizes should be selected based on the
  number and size of the required connection cables. Drives are supplied with a plain, undrilled gland plate to allow the
  correct hole sizes to be cut as required. Remove the gland plate from the drive prior to drilling.

#### 3.8. Guidelines for mounting (IP66 Units)

- Before mounting the drive. ensure that the chosen location meets the environmental condition requirements for the drive shown in section 10.1
- The drive must be mounted vertically, on a suitable flat surface
- The minimum mounting clearances as shown in the table below must be observed
- · The mounting site and chosen mountings should be sufficient to support the weight of the drives



Size Above & Either Below Side	
Balow Side	
Delow	
mm in mm in	
2 200 7.87 10 0.39	
3 200 7.87 10 0.39	

#### Note

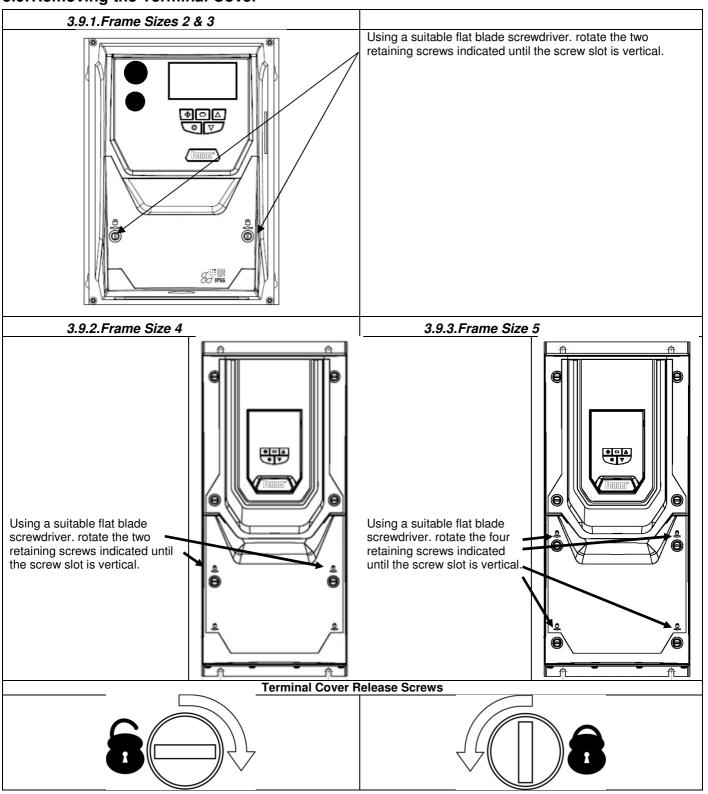
Typical drive heat losses are approximately 3% of operating load conditions.

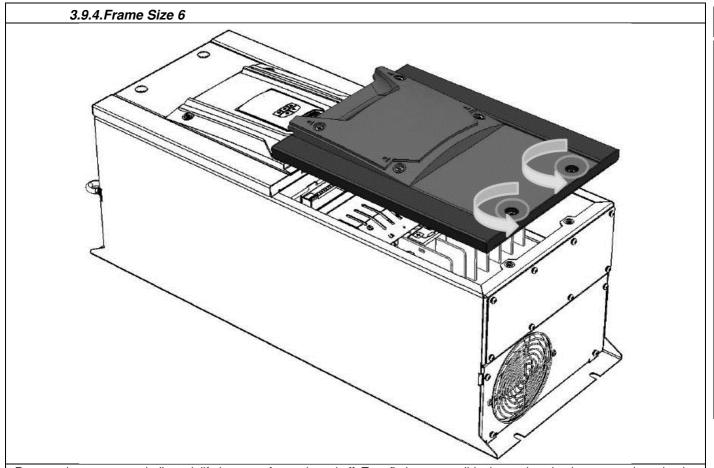
Above are guidelines only and the operating ambient temperature of the drive MUST be maintained at all times.

Cable Gland Sizes						
Frame	Power	Motor Cable	Control			
	Cable		Cables			
2	M25 (PG21)	M25 (PG21)	M20 (PG13.5)			
3	M25 (PG21)	M25 (PG21)	M20 (PG13.5)			

- Using the drive as a template, or the dimensions shown above. mark the locations required for drilling
- Suitable cable glands to maintain the ingress protection of the drive are required. Gland holes for power and motor cables
  are pre-moulded into the drive enclosure. Recommended gland sizes are shown above. Gland holes for control cables may
  be cut as required.

# 3.9. Removing the Terminal Cover





# Remove the two screws indicated, lift the cover forwards and off. To refit the cover, slide the top locating lugs upwards under the top cover, then re-fasten the lower cover screws

#### 3.10. Routine Maintenance

The drive should be included within the scheduled maintenance program so that the installation maintains a suitable operating environment, this should include:

- Ambient temperature is at or below that set out in the "Environment" section.
- · Heat sink fans freely rotating and dust free.
- The Enclosure in which the drive is installed should be free from dust and condensation; furthermore ventilation fans and air filters should be checked for correct air flow.

Checks should also be made on all electrical connections, ensuring screw terminals are correctly torqued; and that power cables have no signs of heat damage.

# 4. Electrical Installation

# 4.1. Grounding the Drive



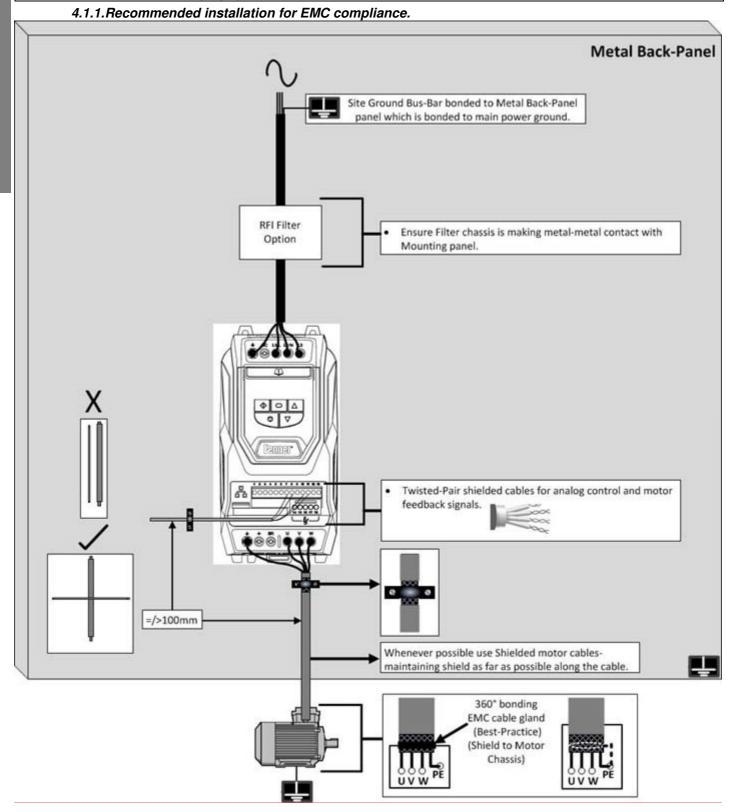
This manual is intended as a guide for proper installation. ERIKS Industrial Services Ltd cannot assume responsibility for the compliance or the non-compliance to any code, national, local or otherwise, for the proper installation of this drive or associated equipment. A hazard of personal injury and/or equipment damage exists if codes are ignored during installation.



This QD:Neo contains high voltage capacitors that take time to discharge after removal of the main supply. Before working on the drive, ensure isolation of the main supply from line inputs. Wait ten (10) minutes for the capacitors to discharge to safe voltage levels. Failure to observe this precaution could result in severe bodily injury or loss of life.



Only qualified electrical personnel familiar with the construction and operation of this equipment and the hazards involved should install, adjust, operate, or service this equipment. Read and understand this manual and other applicable manuals in their entirety before proceeding. Failure to observe this precaution could result in severe bodily injury or loss of life.



#### 4.1.2. Grounding Guidelines

The ground terminal of each QD:Neo should be individually connected DIRECTLY to the site ground bus bar (through the filter if installed). QD:Neo ground connections should not loop from one drive to another, or to, or from any other equipment. Ground loop impedance must confirm to local industrial safety regulations. To meet UL regulations, UL approved ring crimp terminals should be used for all ground wiring connections.

The drive Safety Ground must be connected to system ground. Ground impedance must conform to the requirements of national and local industrial safety regulations and/or electrical codes. The integrity of all ground connections should be checked periodically.

#### 4.1.3. Protective Earth Conductor

The Cross sectional area of the PE Conductor must be at least equal to that of the incoming supply conductor.

# 4.1.4.Safety Ground

This is the safety ground for the drive that is required by code. One of these points must be connected to adjacent building steel (girder, joist), a floor ground rod, or bus bar. Grounding points must comply with national and local industrial safety regulations and/or electrical codes.

#### 4.1.5.Motor Ground

The motor ground must be connected to one of the ground terminals on the drive.

#### 4.1.6. Ground Fault Monitoring

As with all inverters, a leakage current to earth can exist. The QD:Neo is designed to produce the minimum possible leakage current whilst complying with worldwide standards. The level of current is affected by motor cable length and type, the effective switching frequency, the earth connections used and the type of RFI filter installed. If an ELCB (Earth Leakage Circuit Breaker) is to be used. the following conditions apply: -

- A Type B Device must be used
- The device must be suitable for protecting equipment with a DC component in the leakage current
- Individual ELCBs should be used for each QD:Neo

#### 4.1.7. Shield Termination (Cable Screen)

The safety ground terminal provides a grounding point for the motor cable shield. The motor cable shield connected to this terminal (drive end) should also be connected to the motor frame (motor end). Use a shield terminating or EMI clamp to connect the shield to the safety ground terminal.

# 4.2. Wiring Precautions

Connect the QD:Neo according to section 4.3. ensuring that motor terminal box connections are correct. There are two connections in general: Star and Delta. It is essential to ensure that the motor is connected in accordance with the voltage at which it will be operated. For more information, refer to section 4.6 Motor Terminal Box Connections.

It is recommended that the power cabling should be 4-core PVC-insulated screened cable, laid in accordance with local industrial regulations and codes of practice.

#### 4.3. Incoming Power Connection

- For 1 phase supply, power should be connected to L1/L, L2/N.
- For 3 phase supplies, power should be connected to L1, L2, and L3. Phase sequence is not important.
- For compliance with CE and C Tick EMC requirements, a symmetrical shielded cable is recommended.
- For compliance with CSA requirements, transient surge suppression shall be installed on the line side of this equipment and shall be rated 600V (phase to ground). 600V (phase to phase), suitable for overvoltage category III, and shall provide protection for a rated impulse withstand voltage peak of 4 kV or equivalent.
- A fixed installation is required according to IEC61800-5-1 with a suitable disconnecting device installed between the QD:Neo and the AC Power Source. The disconnecting device must conform to the local safety code / regulations (e.g. within Europe. EN60204-1. Safety of machinery).
- The cables should be dimensioned according to any local codes or regulations. Guideline dimensions are given in section 10.2
- Suitable fuses to provide wiring protection of the input power cable should be installed in the incoming supply line, according to the data in section 10.2. The fuses must comply with any local codes or regulations in place. In general, type gG (IEC 60269) or UL type T fuses are suitable; however in some cases type aR fuses may be required. The operating time of the fuses must be below 0.5 seconds.
- Where allowed by local regulations, suitably dimensioned type B MCB circuit breakers of equivalent rating may be utilised in place of fuses, providing that the clearing capacity is sufficient for the installation.
- When the power supply is removed from the drive, a minimum of 30 seconds should be allowed before re-applying the power. A minimum of 5 minutes should be allowed before removing the terminal covers or connection.
- The maximum permissible short circuit current at the QD:Neo Power terminals as defined in IEC60439-1 is 100kA.
- An optional Input Choke is recommended to be installed in the supply line for drives where any of the following conditions
  occur:
  - o The incoming supply impedance is low or the fault level / short circuit current is high
  - The supply is prone to dips or brown outs
  - An imbalance exists on the supply (3 phase drives)
  - o The power supply to the drive is via a busbar and brush gear system (typically overhead Cranes).
- In all other installations, an input choke is recommended to ensure protection of the drive against power supply faults.

# 4.4. Operation of 3 Phase drives from a Single Phase Supply

A special function of QD:Neo allows all drives designed for operation on 3 phase supplies to be operated on a single phase supply of the correct rated voltage at up to 50% of the nominal capacity.

For Example: Model Number 575N4045, rated for 90A output, can be operated on a single phase supply, 380 – 480 volts, with the maximum output current limited to 45 Amps

The supply should be connected to the L1 and L2 terminals of the drive.

#### 4.5. Drive and Motor Connection

- The drive inherently produces fast switching of the output voltage (PWM) to the motor compared to the mains supply, for
  motors which have been wound for operation with a variable speed drive then there is no preventative measures required,
  however if the quality of insulation is unknown then the motor manufacturer should be consulted and preventative
  measures may be required.
- The motor should be connected to the QD:Neo U, V, and W terminals using a suitable 3 or 4 core cable. Where a 3 core cable is utilised, with the shield operating as an earth conductor, the shield must have a cross sectional area at least equal to the phase conductors when they are made from the same material. Where a 4 core cable is utilised, the earth conductor must be of at least equal cross sectional area and manufactured from the same material as the phase conductors.
- The motor earth must be connected to one of the QD:Neo earth terminals.
- For compliance with the European EMC directive, a suitable screened (shielded) cable should be used. Braided or twisted type screened cable where the screen covers at least 85% of the cable surface area, designed with low impedance to HF signals are recommended as a minimum. Installation within a suitable steel or copper tube is generally also acceptable.
- The cable screen should be terminated at the motor end using an EMC type gland allowing connection to the motor body through the largest possible surface area
- Where drives are mounted in a steel control panel enclosure, the cable screen may be terminated directly to the control panel using a suitable EMC clamp or gland, as close to the drive as possible.
- For IP55 drives, connect the motor cable screen to the internal ground clamp.

#### 4.6. Motor Terminal Box Connections

Most general purpose motors are wound for operation on dual voltage supplies. This is indicated on the nameplate of the motor

This operational voltage is normally selected when installing the motor by selecting either STAR or DELTA connection. STAR always gives the higher of the two voltage ratings.

Incoming Supply Voltage	Motor Nameplate Voltages		Connection
230	230 / 400	Dalta	O O O
400	400 / 690	Delta	000
600	600 / 1050		U V W
400	230 / 400		STAR A
600	340 / 600	Star	

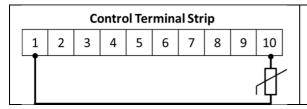
#### 4.7. Motor Thermal overload Protection.

#### 4.7.1. Internal Thermal overload protection.

The drive has an in-built motor thermal overload function; this is in the form of an "l.t-trP" trip after delivering >100% of the value set in P1-08 for a sustained period of time (e.g. 150% for 60 seconds).

#### 4.7.2.Motor Thermistor Connection

Where a motor thermistor is to be used, it should be connected as follows:-



20

#### Additional Information

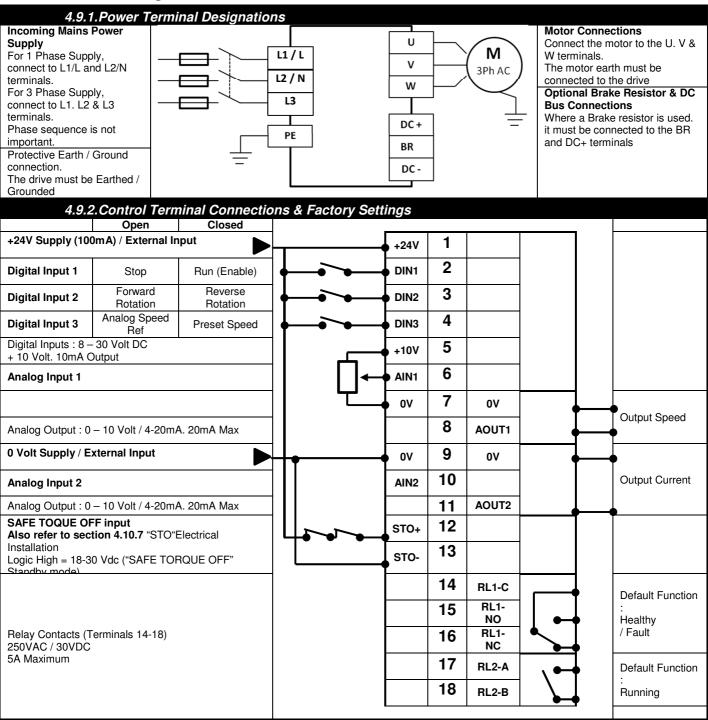
- Compatible Thermistor : PTC Type. 2.5kΩ trip level
- Use a setting of P1-13 that has Input 5 function as External Trip. e.g. P1-13 = 6. Refer to section 7 for further details.

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### 4.8. Control Terminal Wiring

- All analog signal cables should be suitably shielded. Twisted pair cables are recommended.
- Power and Control Signal cables should be routed separately where possible, and must not be routed parallel to each other.
- Signal levels of different voltages e.g. 24 Volt DC and 110 Volt AC. should not be routed in the same cable.
- Maximum control terminal tightening torque is 0.5Nm.
- Control Cable entry conductor size: 0.05 2.5mm<sup>2</sup> / 30 12 AWG.

#### 4.9. Connection Diagram



# 4.10. Safe Torque Off

Safe Torque OFF will be referred to as "STO" through the remainder of this section.

#### 4.10.1. Responsibilities

The overall system designer is responsible for defining the requirements of the overall "Safety Control System" within which the drive will be incorporated; furthermore the system designer is responsible for ensuring that the complete system is risk assessed and that the "Safety control System" requirements have been entirely met and that the function is fully verified, this must include confirmation testing of the "STO" function before drive commissioning.

The system designer shall determine the possible risks and hazards within the system by carrying out a thorough risk and hazard analysis, the outcome of the analysis should provide an estimate of the possible hazards, furthermore determine the risk levels and identify any needs for risk reduction. The "STO" function should be evaluated to ensure it can sufficiently meet the risk level required.

#### 4.10.2. What STO Provides

The purpose of the "STO" function is to provide a method of preventing the drive from creating torque in the motor in the absence of the "STO" input signals (Terminal 12 with respect to Terminal 13), this allows the drive to be incorporated into a complete safety control system where "STO" requirements need to be fulfilled.<sup>1</sup>

The "STO" function can typically eliminate the need for electro-mechanical contactors with cross-checking auxiliary contacts as per normally required to provide safety functions.<sup>2</sup>

The drive has the "STO" Function built-in as standard and complies with the definition of "Safe torque off" as defined by IEC 61800-5-2:2007.

The "STO" Function also corresponds to an uncontrolled stop in accordance with category 0 (Emergency Off). of IEC 60204-1. This means that the motor will coast to a stop when the "STO" function is activated. This method of stopping should be confirmed as being acceptable to the system the motor is driving.

The "STO" function is recognised as a fail safe method even in the case where the "STO" signal is absent and a single fault within the drive has occurred. The drive has been proven in respect of this by meeting the following safety standards:

	SIL	PFH <sub>D</sub>	SFF	
	(Safety Integrity	(Probability of dangerous Failures per	(Safe failure fraction	Lifetime assumed
	Level)	Hour)	%)	
EN 61800-5-2	2	1.23E-09 1/h (0.12 % of SIL 2)	50	20 Yrs

	PL (Performance level)	CCF (%) (Common Cause Failure)
EN ISO 13849-1	PL d	1

	SILCL
EN 62061	SILCL 2

Note: The values achieved above maybe jeopardised if the drive is installed outside of the Environmental limits detailed in section 10.1 "Environmental".

#### 4.10.3. What STO does not provide



Disconnect and ISOLATE the drive before attempting any work on it. The "STO" function does not prevent high voltages from being present at the drive power terminals.



<sup>1</sup> Note: The "STO" function does not prevent the drive from an unexpected re-start. As soon as the "STO" inputs receive the relevant signal it is possible (subject to parameter settings) to restart automatically. Based on this, the function should not be used for carrying out short-term non-electrical machinery operations (such as cleaning or maintenance work).



<sup>2</sup>Note: In some applications additional measures may be required to fulfil the systems safety function needs: the "STO" function does not provide motor braking. In the case where motor braking is required a time delay safety relay and/or a mechanical brake arrangement or similar method should be adopted. Consideration should be made over the required safety function when braking as the drive braking circuit alone cannot be relied upon as a fail safe method.



22

When using permanent magnet motors and in the unlikely event of a multiple output power devices failing then the motor could effectively rotate the motor shaft by 180/p degrees (Where p denotes number of motor pole pairs).

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### 4.10.4. "STO" Operation

When the "STO" inputs are energised, the "STO" function is in a standby state. If the drive is then given a "Start signal/command" (as per the start source method selected in P1-13) then the drive will start and operate normally.

When the "STO" inputs are de-energised then the STO Function is activated and stops the drive (Motor will coast). The drive is now in "Safe Torque Off" mode.

To get the drive out of "Safe Torque Off" mode then any "Fault messages" need to be reset and the drive "STO" input needs to be re-energised.

#### 4.10.5. "STO" Status and Monitoring

There are a number of methods for monitoring the status of the "STO" input. These are detailed below:

#### **Drive Display**

In Normal drive operation (Mains AC power applied), when the drives "STO" input is de-energised ("STO" Function activated) the drive will highlight this by displaying "InHibit". (Note: If the drive is in a tripped condition then the relevant trip will be displayed and not "InHibit").

#### **Drive Output Relay**

- Drive relay 1: Setting **P**2-15 to a value of "13" will result in relay opening when the "STO" function is activated.
- Drive relay 2: Setting P2-18 to a value of "13" will result in relay opening when the "STO" function is activated.

#### "STO" Fault Codes

Fault Code	Code Number	Description	Corrective Action
"Sto-F"	29	A fault has been detected within either of the internal channels of the "STO" circuit.	Refer to your FENNER Sales Partner

#### 4.10.6. "STO" Function response time

The total response time is the time from a safety related event occurring to the components (sum of) within the system responding and becoming safe. (Stop Category 0 in accordance with IEC 60204-1)

- The response time from the "STO" inputs being de-energised to the output of the drive being in a state that will not produce torque in the motor ("STO" active) is less than 1ms.
- The response time from the "STO" inputs being de-energised to the "STO" monitoring status changing state is less than 20ms
- The response time from the drive sensing a fault in the STO circuit to the drive displaying the fault on the display/Digital output showing drive not healthy is less than 20ms.

#### 4.10.7. "STO" Electrical Installation



The "STO" wiring shall be protected from inadvertent short circuits or tampering which could lead to failure of the "STO" input signal. Further guidance is given in the diagrams below.

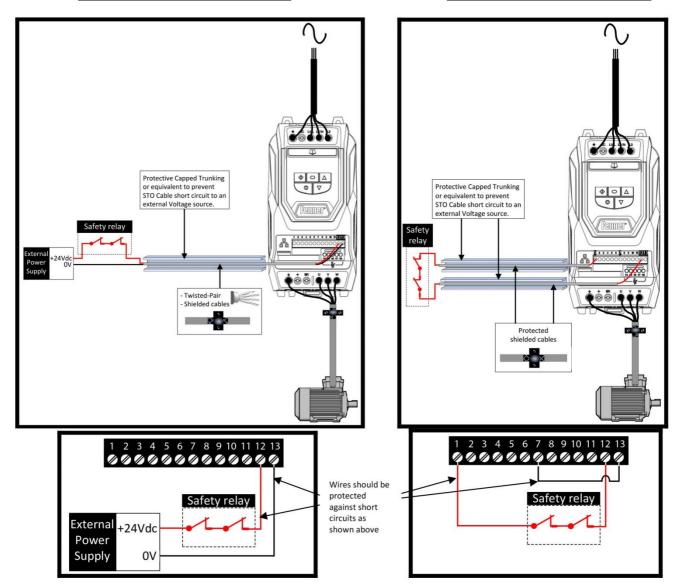
In addition to the wiring guidelines for the "STO" circuit below. Section 4.1.1 "Recommended installation for EMC compliance, should also be followed.

The drive should be wired as illustrated below; the 24Vdc signal source applied to the "STO" input can be either from the 24Vdc on the drive or from an External 24Vdc power supply.

#### 4.10.7.1. Recommended "STO" wiring

Using an External 24Vdc Power Supply.

#### Using the drives on-board 24Vdc supply



Note: The Maximum cable length from Voltage source to the drive terminals should not exceed 25 mtrs.

#### 4.10.8. External Power supply Specification.

	<del>, ,</del>
Voltage Rating (Nominal)	24Vdc
STO Logic High	18-30Vdc (Safe torque off in standby)
Current Consumption (Maximum)	100mA

#### 4.10.9. Safety Relay Specification.

The safety relay should be chosen so that at minimum it meets the safety standards in which the drive meets.

Standard Requirements	SIL2 or PLd SC3 or better (With Forcibly guided Contacts)
Number of Output	2 independent
Contacts	
Switching Voltage Rating	30Vdc
Switching Current	100mA

#### 4.10.10. Enabling the "STO" Function

The "STO" function is always enabled in the drive regardless of operating mode or parameter changes made by the user.

#### 4.10.1. Testing the "STO" Function

Before commissioning the system the "STO" function should always be tested for correct operation. this should include the following tests:

- With the motor at standstill. and a stop command given to the drive (as per the start source method selected in P1-13):
  - De-energise the "STO" inputs (Drive will display ""InHibit").
  - Give a start command (as per the start source method selected in P1-13) and check that the drive still displays "Inhibit" and that the operation is in line with the section 4.10.4 and section 4.10.5 "STO" Status and Monitoring
- With the motor running normally (from the drive):
  - De-energise the "STO" inputs

 Check that the drive displays "InHibit" and that the motor stops and that the operation is in line with the section and section

4.10.2. "STO" Function Maintenance.

The "STO" function should be included within the control systems scheduled maintenance program so that the function is regularly tested for integrity (Minimum once per Year). Furthermore the function should be integrity tested following any safety system modifications or maintenance work.

If drive fault messages are observed refer to section 11.1"Fault messages" for further guidance.

## 4.11. Conecting a Brake Resistor

QD:Neo units feature an internal brake transistor, fitted as standard for all frame Size 2 – 5 models, and optionally on larger frame sizes. The brake resistor should be connected to the DC+ and BR Terminals of the drive.

The brake transistor is enabled using P1-05 (Refer to section 8.1 for further information).

Software protection against brake resistor overload is carried out within the drive. For correct protection

- Set P1-14 = 201
- Enter the resistance of the brake resistor in P6-19 (Ohms)
- Enter the power of the brake resistor in P6-20 (kW)

# 5. Managing the Keypad

	NAVIGATE	Used to display real-time information. to access and exit parameter edit mode and to store parameter changes	
	UP	Used to increase speed in real-time mode or to increase parameter values in parameter edit mode	
	DOWN	Used to decrease speed in real-time mode or to decrease parameter values in parameter edit mode	
	RESET / STOP	Used to reset a tripped drive. When in Keypad mode is used to Stop a running drive.	Femer*
	START	When in keypad mode. used to Start a stopped drive or to reverse the direction of rotation if bi-directional keypad mode is enabled	

# 5.2. Changing Parameters

5.2. Changing Parameters	
Procedure	Display shows
Power on Drive	5toP
Press and hold the for >2 seconds	P I- D I
Press the Key	P I-02
The and can be used to select the desired parameter	P I- 03 etc
Select the required parameter. e.g. P1-02	P I-02
Press the button	0_0
Use the and keys to adjust the value. e.g. set to 10	10_0
Press the key	P I-02
The parameter value is now adjusted and automatically stored. Press the key for >2 seconds to return to operating mode	StoP

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# 5.3. Advanced Keypad Operation Short Cuts

Function	When Display shows	Press	Result	Example			
Fast Selection of Parameter Groups	<b>P</b> x-xx	<b>D</b> + <b>D</b>	The next highest Parameter group is selected	Display shows P I- ID  Press + Display shows P2-D I			
Note : Parameter Group Access must be enabled P1-14 = 101	P x-xx	<b>D</b> + <b>V</b>	The next lowest Parameter group is selected	Display shows P2-25 Press + V Display shows P I-0 I			
Select lowest Group Parameter	P <sub>x-xx</sub>	<b>1</b> + <b>1</b>	The first parameter of a group is selected	Display shows P I- ID  Press + T  Display shows P I- D I			
Set Parameter to minimum value	Any numerical value (Whilst editing a parameter value)	<b>\(\D\)</b> + <b>\(\D\)</b>	The parameter is set to the minimum value	When editing P1-01 Display shows 50_0 Press + V Display shows 0_0			
Adjusting individual digits within a parameter value	Any numerical value (Whilst editing a parameter value)	+ -	Individual parameter digits can be adjusted	When editing P1-10 Display shows Display sho			

# **5.4. Drive Operating Displays**

	- p - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1					
Display	Status					
StoP	Drive mains power applied. but no Enable or Run signal applied					
AULo-L	Motor Autotune in progress.					
Н х.х	Drive running, display shows output frequency (Hz)	Whilst the drive is running, the following displays can				
Я х.х	Drive running, display shows motor current (Amps)	be selected by briefly pressing the button on				
P x.x	Drive Running, display shows motor power (kW)	the drive. Each press of the button will cycle the				
[ x.x	Drive Running, display shows customer selected units. see parameters P2-21 and P2-22	display through to the next selection.				
EEL-24	Drive mains power not present. external 24 Volt control power supply present only					
I nh ibb	Output power hardware inhibited, hardware enable circuit open. External links are required to the STO inputs (terminals 12 and 13) as shown in section 4.9 Connection Diagram					
P-dEF	Parameters reset to factory default settings					
U-dEF	Parameters reset to User default settings					
For drive fault code displays. refer to section 11.1 on page 51						

# 5.5. Keypad Layout and Function – Optional OLED Keypad

An optional Multi Language OLED display keypad may be specified at the time of order, option code -Tx. This option is not available

for IP20 drives.

# Main Displayed Parameter

Shows which of the selectable parameters is currently being shown on the main display. e.g. Motor Speed. Motor Current etc.

#### **Operating Information**

Provides a real time display of key operating information. e.g. output current and power

#### **Start Button**

When in Hand mode, used to Start the drive.

#### Stop / Reset Button-

Used to reset a tripped drive. When in Hand mode, used to Stop the drive.



#### Control Keypad

Provides access to the drive parameters. and also allows control of the drive when Hand operation is selected.

#### **Navigate Button**

Used to display real-time information. to access and exit parameter edit mode and to store parameter changes

#### **Up Button**

Used to increase speed in real-time mode or to increase parameter values in parameter edit mode

#### **Down Button**

Used to decrease speed in real-time mode or to decrease parameter values in parameter edit mode

# 5.6. Drive Operating Displays



Displayed when the hardware enable circuit is open

37kW 400V 3ph Displayed when the drive

power is applied. motor stopped

01 Output Frequency 01  $23.7~\mathrm{Hz}$ 

> Drive operating. display showing output information

0.3A

0.02kW

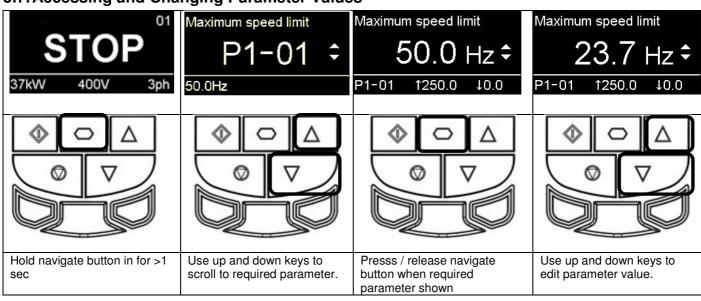
Under ∨oltage

-Volt

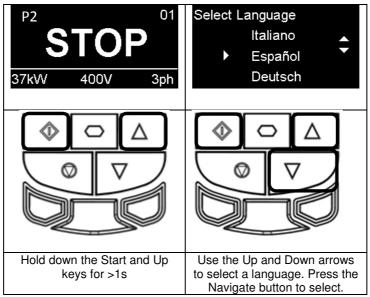
Press STOP key to reset

Drive trip display showing trip condition

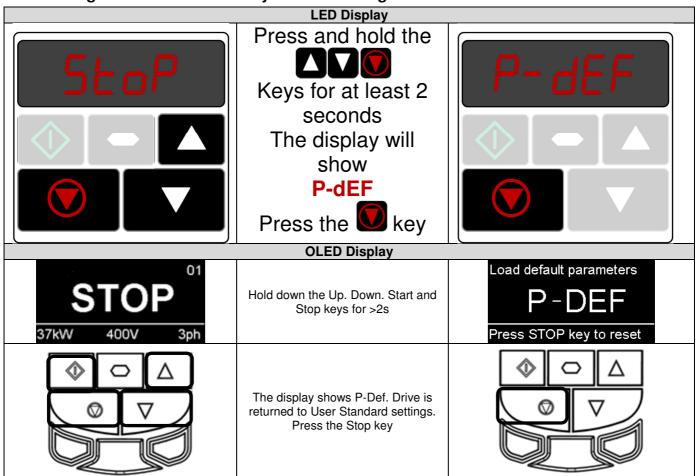
# 5.7. Accessing and Changing Parameter Values



# 5.8. Changing the Language on the OLED Display



# 5.9. Resetting Parameters to Factory Default Settings



#### 5.10. Terminal Control

When delivered, the QD:Neo is in the factory default state, meaning that it is set to operate in terminal control mode and all parameters have the default values as indicated in section 6.

- Connect the drive to the supply, ensuring the correct voltage and fusing / circuit breaker protection see section 10.2.
- Connect the motor to the drive, ensuring the correct star/delta connection for the voltage rating see section 4.6.
- Apply the mains power to the drive, then enter the motor data from motor nameplate; P1-07 = motor rated voltage. P1-08 = motor rated current. P1-09 = motor rated frequency.
- Connect the Drive Hardware Enable (STO) circuit as follows
  - Link Terminal 1 to Terminals 12 (STO +)
  - Link Terminal 9 to Terminal 13 (STO -)
- Connect a control switch between the control terminals 1 and 2 ensuring that the contact is open (drive disabled).
- Connect a potentiometer ( $1k\Omega$  min to  $10 k\Omega$  max) between terminals 5 and 7, and the wiper to terminal 6.
- With the potentiometer set to zero, switch on the supply to the drive. The display will show 5boP.
- Turn the potentiometer to maximum. The motor will accelerate to 50Hz. (60Hz for HP drives). The default value of P1-01, under the control of the acceleration ramp time P1-03.
- If the potentiometer is turned to minimum, the motor will decelerate to 0Hz. The default minimum speed set in P1-02, under
  the control of the deceleration ramp P1-04. The output speed can be adjusted anywhere between minimum and maximum
  speed using the potentiometer.
- To display motor current (Amps), briefly press the (Navigate) key.
- Press again to display the motor power.
- Press again to return to speed display.
- To stop the motor, disable the drive by opening the control switch (terminals 1-2).
- If the enable/disable switch is opened the drive will decelerate to stop at which time the display will show 5toP.

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#### 5.11. Keypad Control

To allow the QD:Neo to be controlled from the keypad in a forward direction only, set P1-12 =1:

- Connect the drive to the supply, ensuring the correct voltage and fusing / circuit breaker protection see section 10.2.
- Connect the motor to the drive, ensuring the correct star/delta connection for the voltage rating see section 4.6.
- Apply the mains power to the drive, then enter the motor data from motor nameplate; P1-07 = motor rated voltage. P1-08 = motor rated current. P1-09 = motor rated frequency.
- Connect the Drive Hardware Enable (STO) circuit as follows
  - Link Terminal 1 to Terminals 12 (STO +)
  - Link Terminal 9 to Terminal 13 (STO -)
- Connect a control switch between the control terminals 1 and 2 ensuring that the contact is open (drive disabled).
- Enable the drive by closing the switch between control terminals 1 & 2. The display will show 5 to P.
- Press the key. The display shows H O\_O.
- Press to increase speed.
- The drive will run forward, increasing speed until
- Press to decrease speed. The drive will decrease speed until to decrease speed. The rate of deceleration is limited by the setting in P1-04
- Press the key. The drive will decelerate to rest at the rate set in P1-04.
- The display will finally show 5toP at which point the drive is disabled
- To preset a target speed prior to enable, press the key whilst the drive is stopped. The display will show the target speed, use the keys to adjust as required then press the key to return the display to 5top.
- Pressing the key will start the drive accelerating to the target speed.
- To allow the QD:Neo to be controlled from the keypad in a forward and reverse direction, set P1-12 =2:
- Operation is the same as when P1-12=1 for start, stop and changing speed.
- Press the key. The display changes to H 0\_0.
- Press to increase speed
- The drive will run forward, increasing speed until is released. Acceleration is limited by the setting in P1-03. The maximum speed is the speed set in P1-01.
- To reverse the direction of rotation of the motor, press the key again

# 5.12. Operating in Sensorless Vector Speed Control Mode

QD:Neo can be programmed by the user to operate in Sensorless Vector mode, which provides enhanced low speed torque, optimum motor speed regulation regardless of load and accurate control of the motor torque. In most applications, the default Voltage Vector control mode will provide adequate performance. However if Sensorless Vector operation is required, use the following procedure.

- Ensure advanced parameter access is enabled by setting P1-14 = 101
- Enter the motor nameplate details into the relevant parameters as follows
  - P1-07 Motor Rated Voltage
  - P1-08 Motor Rated Current
  - o P1-09 Motor Rated Frequency
  - o (Optional) P1-10 Motor Rated Speed (Rpm)
  - P4-05 Motor Power Factor
- Select Sensorless Vector control mode by setting P4-01 = 0
- Ensure that the motor is correctly connected to the drive
- Carry out a motor data Autotune by setting P4-02 = 1



The Autotune will begin immediately when P4-02 is set regardless of the status of the drive enable signal. Whilst the autotune procedure does not drive or spin the motor, the motor shaft may still turn slightly. It is not normally necessary to uncouple the load from the motor; however the user should ensure that no risk arises from the possible movement of the motor shaft.

It is essential that the correct motor data is entered into the relevant drive parameters. Incorrect parameter settings can result in poor or even dangerous performance.

#### 6. Parameters

#### 6.1. Parameter Set Overview

The QD:Neo Parameter set consists of 6 groups as follows:

- Group 0 Read Only Monitoring Parameters
- Group 1 Basic Configuration Parameters
- Group 2 Extended Parameters
- Group 3 PID Control Parameters
- Group 4 High Performance Motor Control Parameters
- Group 5 -Field Bus Parameters

When the QD:Neo is reset to factory defaults, or is in its factory supplied state, only Group 1 Parameters can be accessed. In order to allow access to parameters from the higher level groups, P1-14 must be set to the same value as P2-40 (Default setting = 101). With this setting, parameter groups 1 – 5 can be accessed, along with the first 38 parameters in Group 0.

# 6.2. Parameter Group 1 - Basic Parameters

Par	Parameter Name	Minimum	Maximum	Default	Units
P1-01	Maximum Frequency / Speed Limit	P1-02	500.0	50.0 (60.0)	Hz / Rpm
	Maximum output frequency or motor speed limit – Hz or rpm.			,	
D4 00	If P1-10 >0. the value entered / displayed is in Rpm	2.2	D4 04		
P1-02	Minimum Frequency / Speed Limit	0.0	P1-01	0.0	Hz / Rpm
	Minimum speed limit – Hz or rpm.				
P1-03	If P1-10 >0. the value entered / displayed is in Rpm Acceleration Ramp Time	Coo I	Below	F 0 / 10 0	Seconds
F 1-U3	Acceleration ramp time from 0 to base speed (P-1-09) in seconds.	See I	below	5.0 / 10.0	Seconds
	FS2 & FS3 : 5.0 Seconds Default Setting. 0.01 Seconds Resolution.				
<b>D</b> 4 04	FS4 – FS7 : 10.0 Seconds Default Setting. 0.1 Seconds Resolution.				
P1-04	Deceleration Ramp Time		Below	5.0 / 10.0	Seconds
	Deceleration ramp time from base speed (P1-09) to standstill in secunithout trip is activated	onds. When set	t to zero. fastes	st possible ra	amp time
	miliout trip to additated				
	FS2 & FS3: 5.0 Seconds Default Setting. 0.01 Seconds Resolution.				
	FS4 - FS7: 10.0 Seconds Default Setting. 0.1 Seconds Resolution.				
P1-05	Stop Mode	0	3	0	-
	0 : Ramp To Stop. When the enable signal is removed, the drive wi		with the rate co	ontrolled by I	P1-04 as
	described above. In this mode, the drive brake transistor (where fitte				
	1 : Coast to Stop. When the enable signal is removed, the drive out				
	(freewheel) to stop. If the load can continue to rotate due to inertia, a				
	motor is still rotating, the spin start function (P2-26) should be enablifitted) is disabled.	ea. In this mode	, the drive brai	ke transistor	(wriere
	2: Ramp To Stop. When the enable signal is removed, the drive wi	Il ramp to stop	with the rate of	ontrolled by I	P1-04 as
	described above. The QD:Neo Brake chopper is also enabled in this		with the rate co	ontrolled by i	1-0 <del>-1</del> 43
	3 : Coast to Stop. When the enable signal is removed, the drive out		elv disabled, a	nd the motor	r will coast
	(freewheel) to stop. If the load can continue to rotate due to inertia, a				
	motor is still rotating, the spin start function (P2-26) should be enable				
	however it will only activate when required during a change in the dr				
	stopping.	,,	- 4		
P1-06	Energy Optimiser	0	1	0	-
	Only active when enhanced V/F motor control mode is selected (P4-	-01 = 2).			
	0 : Disabled	,			
	1 : Enabled. When enabled, the Energy Optimiser attempts to reduce	ce the overall er	ergy consume	d by the driv	e and
	motor when operating at constant speeds and light loads. The output	ıt voltage applie	d to the motor	ia raduaad =	
				is reduced.	
	Optimiser is intended for applications where the drive may operate for	or some periods	of time with co		The Energy
	Optimiser is intended for applications where the drive may operate for motor load, whether constant or variable torque.	or some periods	of time with co		The Energy
P1-07		•	of time with co	onstant spee	The Energy
P1-07	motor load, whether constant or variable torque.  Motor Rated Voltage  This parameter should be set to the rated (nameplate) voltage of the	Drive		onstant spee	The Energy ed and light
	motor load, whether constant or variable torque.  Motor Rated Voltage	Drive motor (Volts)		onstant spee dent	The Energy ed and light
P1-07 P1-08	motor load, whether constant or variable torque.  Motor Rated Voltage This parameter should be set to the rated (nameplate) voltage of the Motor Rated Current This parameter should be set to the rated (nameplate) current of the	Drive e motor (Volts) Drive	Rating Depen	onstant spee dent	The Energy ed and light  Volts  Amps
	motor load, whether constant or variable torque.  Motor Rated Voltage  This parameter should be set to the rated (nameplate) voltage of the Motor Rated Current	Drive e motor (Volts) Drive	Rating Depen	onstant spee dent	The Energy ed and light  Volts
P1-08	motor load, whether constant or variable torque.  Motor Rated Voltage This parameter should be set to the rated (nameplate) voltage of the Motor Rated Current This parameter should be set to the rated (nameplate) current of the	Drive motor (Volts) Drive motor 10	Rating Depen	onstant spee dent dent	The Energy ed and light  Volts  Amps

from the motor nameplate enables the slip compensation function, and the QD:Neo display will now show motor speed in estimated rpm. All speed related parameters, such as Minimum and Maximum Speed. Preset Speeds etc. will also be displayed in Rpm. Note: When the drive is operated with the optional Encoder Feedback Interface, this parameter must be set to the correct

This parameter can optionally be set to the rated (nameplate) rpm of the motor. When set to the default value of zero, all speed related parameters are displayed in Hz, and the slip compensation for the motor is disabled. Entering the value

nameplate Rpm of the connected motor.

#### **Parameter Name** Minimum Maximum V/F Mode Voltage Boost 0.0 **Drive Rating Dependent** Voltage boost is used to increase the applied motor voltage at low output frequencies, in order to improve low speed and starting torque. Excessive voltage boost levels may result in increased motor current and temperature, and forced ventilation of the motor may be required. An automatic setting (AULD) is also possible, whereby the QD:Neo will automatically adjust this parameter based on the motor parameters measured during an autotune. P1-12 **Primary Command Source Mode** 0: Terminal Control. The drive responds directly to signals applied to the control terminals. 1: Uni-directional Keypad Control. The drive can be controlled in the forward direction only using an external or remote Keypad 2: Bi-directional Keypad Control. The drive can be controlled in the forward and reverse directions using an external or remote Keypad. Pressing the keypad START button toggles between forward and reverse. 3: PID Control. The output frequency is controlled by the internal PID controller. 4: Fieldbus Control. Control via Modbus RTU if no fieldbus interface option is present. otherwise control is from the fieldbus option module interface 5: Slave Mode. The drive acts as a Slave to a connected QD:Neo operating in Master Mode 6: CAN bus Control. Control via CAN bus connected to the RJ45 serial interface connector P1-13 **Digital Inputs Function Select** Defines the function of the digital inputs depending on the control mode setting in P1-12. See section 7.1 for more information. **Extended Menu Access Code** 30000 Parameter Access Control. The following settings are applicable: P1-14 = P2-40 = 101 : Allows access to Extended Parameter Groups 0 - 5 P1-14 = P6-30 = 201 = Allows access to all parameter groups (Intended for experienced users only, usage is not described in this User Guide)

# 7. Digital Input Functions

# 7.1. Digital Input Configuration Parameter P1-13

P1-13	Digital Input 1	Digital Input 2	Digital Input 3				
F1-13	(Terminal 2)	(Terminal 3)	(Terminal 4)		Terminal 6)	(Terminal 10)	
0	User defined	User defined	User defined	User de	fined	User defined	
1	O: Stop	O: Forward	O: Selected Speed Ref	Analog	1 Speed reference	O: Preset speed 1	
	C: Run	C: Reverse	C: Preset speed 1. 2 Digital input 3	Analog input 1	Analog input 2	C: Preset speed 2 Preset Speed	
			Off	Off	Off	Preset Speed 1	
			On	Off	Off	Preset Speed 2	
2	O: Stop	O: Forward	Off	On	Off	Preset Speed 3	
2	C: Run	C: Reverse	On Off	On Off	Off On	Preset Speed 4 Preset Speed 5	
			On	Off	On	Preset Speed 6	
			Off	On	On	Preset Speed 7	
	O: Stop	O: Forward	On O: Selected Speed Ref	On I	On	Preset Speed 8	
3	C: Run	C: Reverse	C: Preset speed 1	Analog	1 Speed reference	Analog torque reference	
4	O: Stop	O: Forward	O: Selected Speed Ref	Analog	1 Chand reference	O: Decel ramp 1 (P1-04)	
4	C: Run	C: Reverse	C: Preset speed 1	_	1 Speed reference	C: Decel ramp 2 (P8-11) <sup>1)</sup>	
5	O: Stop	O: Forward	O: Selected Speed Ref	Analog	1 Speed reference	Analog 2 Speed reference	
	C: Run	C: Reverse	C: Analog input 2	_		- '	
6	O: Stop C: Run	O: Forward C: Reverse	O: Selected Speed Ref C: Preset speed 1	Analog	1 Speed reference	External trip 2) O: trip C: Run	
	O. Hull	0.11040130	Digital input 3	Analog input 1	Preset Speed	G. trip G. Hari	
	O: Stop	O: Forward	Off	Off	Preset Speed 1	External trip 2)	
7	C: Run	C: Reverse	On Off	Off	Preset Speed 2	O: trip C: Run	
			Off On	On On	Preset Speed 3 Preset Speed 4	1	
			Digital input 3	Analog input 1	Preset Speed		
	O: Stop	O: Forward	Off	Off	Preset Speed 1	O: Decel ramp 1 (P1-04)	
8	C: Run	C: Reverse	On Off	Off On	Preset Speed 2 Preset Speed 3	C: Decel ramp 2 (P2-25)	
			On	On	Preset Speed 4	<u> </u>	
			Digital input 3	Analog input 1	Preset Speed		
0	O: Stop	O: Forward	Off	Off	Preset Speed 1	O: Selected Speed Ref	
9	C: Run	C: Reverse	On Off	Off On	Preset Speed 2 Preset Speed 3	C: Preset speed 1 4	
			On	On	Preset Speed 4	1	
10	O: Stop	O: Forward	Normally Open (N.O.)		mally Open (N.O.)	O: Selected Speed Ref	
10	C: Run	C: Reverse	Close to increase speed		se to reduce speed	C: Preset speed 1	
11	O: Stop	O: Stop	O: Selected Speed Ref		log 1 Speed	O: Preset speed 1	
	C: Run Fwd	C: Run Rev	C: Preset speed 1. 2  Digital input 3	Analog input 1	rence Analog input 2	C: Preset speed 2 Preset Speed	
			Off	Off	Off	Preset Speed 1	
			On	Off	Off	Preset Speed 2	
12	O: Stop	O: Stop	Off On	On On	Off Off	Preset Speed 3 Preset Speed 4	
12	C: Run Fwd	C: Run Rev	Off	Off	On	Preset Speed 4  Preset Speed 5	
			On	Off	On	Preset Speed 6	
			Off	On	On	Preset Speed 7	
	O: Stop	O: Stop	On O: Selected Speed Ref	On	On	Preset Speed 8	
13	C: Run Fwd	C: Run Rev	C: Preset speed 1	Analo	g 1 Speed reference	Analog torque reference	
14	O: Stop	O: Stop	O: Selected Speed Ref	Anala	g 1 Speed reference	O: Decel ramp 1 (P1-04)	
14	C: Run Fwd	C: Run Rev	C: Preset speed 1	Anaio	y i opeeu reierence	C: Decel ramp 2 (P8-11) <sup>1)</sup>	
15	O: Stop	O: Stop	O: Selected Speed Ref	Analo	g 1 Speed reference	Analog 2 Speed reference	
	C: Run Fwd	C: Run Rev	C: Analog input 2 O: Selected Speed Ref			External trip 2)	
16	O: Stop C: Run Fwd	O: Stop C: Run Rev	C: Preset speed 1	Analo	g 1 Speed reference	O: trip C: Run	
	J. Halli Wu	3. Hall Hov	Digital input 3	Analog input 1	Preset Speed	O. trip O. Hull	
	O: Stop	O: Stop	Off	Off	Preset Speed 1	External trip 2)	
17	C: Run Fwd	C: Run Rev	On Off	Off On	Preset Speed 2 Preset Speed 3	O: trip C: Run	
			On	On	Preset Speed 4	<del>-</del>	
			Digital input 3	Analog input 1	Preset Speed		
10	O: Stop	O: Stop	Off	Off	Preset Speed 1	O: Decel ramp 1 (P1-04)	
18	C: Run Fwd	C: Run Rev	On Off	Off On	Preset Speed 2 Preset Speed 3	C: Decel ramp 2 (P2-25)	
			On	On	Preset Speed 4	<u> </u>	
			Digital input 3	Analog input 1	Preset Speed		
19	O: Stop	O: Stop C: Run Rev	Off	Off	Preset Speed 1	O: Selected Speed Ref	
19	C: Run Fwd		On Off	Off On	Preset Speed 2 Preset Speed 3	C: Preset speed 1 4	
			On	On	Preset Speed 4		
20	O: Stop	O: Stop	Normally Open (N.O.)		ally Open (N.O.)	O: Selected Speed Ref	
	C: Run Fwd	C: Run Rev	Close to increase speed	d Close	to reduce speed	C: Preset speed 1	
21	Normally Open (N.O.)	Normally Closed (N.C.)	Normally Open (N.O.)	Analo	g 1 Speed reference	O: Selected Speed Ref	
	Close to run Fwd	Open to Stop	Close to run Rev	Alialo	y i oposu isisisiide	C: Preset speed 1	
			•			•	

The "Selected Speed Reference" referred to in the above table is determined by the value set in P1-12 (Control Mode):

P1-12 (control Mode)	Selected Speed Reference
0 : Terminal Mode	Analog input 1
1 : Keypad Mode (uni-directional)	Digital Potentiometer
2 : Keypad Mode (bi-directional)	Digital Potentiometer
3 : User PID mode	PID controller output
4 : Fieldbus Control	Speed reference via Fieldbus
5 : Slave Mode	Speed reference via Qbus

#### Note

- To access P8-11. set P1-14 = 201
- 2) If a motor thermistor (PTC type only, or normally closed thermal switch contact) is to be connected, this must be selected in P2-33. Connect the thermistor between terminal 1 and terminal 10.
- 3) When P1-12 = 0 and P1-13 = 10 or 20, the Motorised Pot / Keypad reference is automatically selected to be the Selected Speed Reference

# 8. Extended Parameters

# 8.1. Parameter Group 2 - Extended parameters

Par	Parameter Name	Minimum	Maximum	Default	Units
P2-01	Preset / Jog Frequency / Speed 1	P1-02	P1-01	5.0	Hz / Rpm
P2-02	Preset / Jog Frequency / Speed 2	P1-02	P1-01	10.0	Hz / Rpm
P2-03	Preset / Jog Frequency / Speed 3	P1-02	P1-01	25.0	Hz / Rpm
P2-04	Preset / Jog Frequency / Speed 4	P1-02	P1-01	50.0 (60.0)	Hz / Rpm
P2-05	Preset / Jog Frequency / Speed 5	P1-02	P1-01	0.0	Hz / Rpm
P2-06	Preset / Jog Frequency / Speed 6	P1-02	P1-01	0.0	Hz / Rpm
P2-07	Preset / Jog Frequency / Speed 7	P1-02	P1-01	0.0	Hz / Rpm
P2-08	Preset / Jog Frequency / Speed 8	P1-02	P1-01	0.0	Hz / Rpm
			· · <del>-</del>		

Preset Speeds / Frequencies selected by digital inputs depending on the setting of P1-13. If P1-10 = 0, the values are entered as Hz. If P1-10 > 0, the values are entered as Rpm.

Setting a negative value will reverse the direction of motor rotation.

#### P2-09 **Skip Frequency Centre Point** P2-10 **Skip Frequency Band Width**

Hz / Rpm P1-02 P1-01 0.0 0.0 P1-01 0.0 Hz / Rpm

The Skip Frequency function is used to avoid the QD:Neo operating at a certain output frequency. For example at a frequency which causes mechanical resonance in a particular machine. Parameter P2-09 defines the centre point of the skip frequency band, and is used conjunction with P2-10. The QD:Neo output frequency will ramp through the defined band at the rates set in P1-03 and P1-04 respectively, and will not hold any output frequency within the defined band. If the frequency reference applied to the drive is within the band, the QD:Neo output frequency will remain at the upper or lower limit of the band.

### Analog Output 1 (Terminal 8) Function Select Digital Output Mode. Logic 1 = +24V DC P2-11

11

- 0 : Drive Enabled (Running). Logic 1 when the QD:Neo is enabled (Running)
- 1: Drive Healthy. Logic 1 When no Fault condition exists on the drive
- 2: At Target Frequency (Speed). Logic 1 when the output frequency matches the setpoint frequency
- 3 : Output Frequency > 0.0. Logic 1 when the motor runs above zero speed
- 4 : Output Frequency >= Limit. Logic 1 when the motor speed exceeds the adjustable limit
- 5 : Output Current >= Limit. Logic 1 when the motor current exceeds the adjustable limit
- 6: Motor Torque >= Limit. Logic when the motor torque exceeds the adjustable limit
- 7: Analog Input 2 Signal Level >= Limit. Logic when the signal applied to the Analog Input 2 exceeds the adjustable

Note: When using settings 4 – 7, parameters P2-16 and P2-17 must be used together to control the behaviour. The output will switch to Logic 1 when the selected signal exceeds the value programmed in P2-16, and return to Logic 0 when the signal falls below the value programmed in P2-17.

#### Analog Output Mode

- 8: Output Frequency (Motor Speed). 0 to P-01
- 9: Output (Motor) Current. 0 to 200% of P1-08
- 10: Motor Torque. 0 to 200% of motor rated torque
- 11: Output (Motor) Power. 0 to 150% of drive rated power
- 12: PID Output. Output from the internal PID Controller. 0 100%

# P2-12 Analog Output 1 (Terminal 8) Format

See Below

0

U 0- 10

U = 0 to 10 J

U = 10 to 0V.

 $\mathbf{H} \ \mathbf{O} - \mathbf{2O} = 0 \text{ to } 20 \text{mA}$ 

A = 20 - 0 = 20 to 0 mA

A = 4 = 4 to 20 mA

A = 20 - 4 = 20 to 4mA

#### P2-13 Analog Output 2 (Terminal 11) Function Select Digital Output Mode. Logic 1 = +24V DC

0 : Drive Enabled (Running). Logic 1 when the QD:Neo is enabled (Running)

1: Drive Healthy. Logic 1 When no Fault condition exists on the drive

- 2: At Target Frequency (Speed). Logic 1 when the output frequency matches the setpoint frequency
- 3 : Output Frequency > 0.0. Logic 1 when the motor runs above zero speed
- 4 : Output Frequency >= Limit. Logic 1 when the motor speed exceeds the adjustable limit
- 5 : Output Current >= Limit. Logic 1 when the motor current exceeds the adjustable limit
- 6 : Output Toque >= Limit. Logic when the motor torque exceeds the adjustable limit
- 7: Analog Input 2 Signal Level >= Limit. Logic when the signal applied to the Analog Input 2 exceeds the adjustable

Note: When using settings 4 - 7, parameters P2-16 and P2-17 must be used together to control the behaviour. The output will switch to Logic 1 when the selected signal exceeds the value programmed in P2-16, and return to Logic 0 when the signal falls below the value programmed in P2-17.

#### **Analog Output Mode**

- 8: Output Frequency (Motor Speed). 0 to P-01
- 9: Output (Motor) Current. 0 to 200% of P1-08
- 10 : Motor Torque. 0 to 200% of motor rated torque
- 11: Output (Motor) Power. 0 to 150% of drive rated power
- 12: PID Output. Output from the internal PID Controller. 0 100%

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#### **Parameter Name** Minimum Maximum Default Units **Analog Output 2 (Terminal 11) Format** See Below U D- 10 U = 0 to 10VA = 0 - 20 = 0 to 20 mAA = 4 = 4 to 20 mAU = 10 to 0VR = 20-0 = 20 to 0 mAA = 20 - 4 = 20 to 4mAP2-15 User Relay 1 Output (Terminals 14. 15 & 16) Function select Selects the function assigned to Relay Output 1. The relay has three output terminals. Logic 1 indicates the relay is active, and therefore terminals 14 and 15 will be linked together. 0: Drive Enabled (Running). Logic 1 when the motor is enabled 1: Drive Healthy. Logic 1 when power is applied to the drive and no fault exists 2: At Target Frequency (Speed). Logic 1 when the output frequency matches the setpoint frequency 3: Output Frequency > 0.0 Hz. Logic 1 when the drive output frequency to the motor is exceeds 0.0Hz 4 : Output Frequency >= Limit. Logic 1 when the motor speed exceeds the adjustable limit 5 : Output Current >= Limit. Logic 1 when the motor current exceeds the adjustable limit 6 : Output Torque >= Limit. Logic 1 when the motor torque exceeds the adjustable limit 7: Analog Input 2 Signal Level >= Limit. 1 Logic when the signal applied to the Analog Input 2 exceeds the adjustable Note: When using settings 4 – 7, parameters P2-16 and P2-17 must be used together to control the behaviour. The output will switch to Logic 1 when the selected signal exceeds the value programmed in P2-16, and return to Logic 0 when the signal falls below the value programmed in P2-17. 8: Reserved. No Function 9: Reserved. No Function 10: Reserved. No Function 11: Reserved. No Function 12: Drive Tripped. Logic one when the drive has tripped and the display shows the fault code. 13: STO Status. Logic 1 when both STO inputs are present and the drive is able to be operated 14: PID Error >= Limit. The PID Error (difference between setpoint and feedback) is greater than or equal to the programmed limit P2-16 Adjustable Threshold Upper Limit (Analog Output 1 / Relay P2-17 200.0 100.0 % P2-17 Adjustable Threshold Lower Limit (Analog Output 1 / Relay 0.0 P2-16 0.0 % Output 1) Used in conjunction with some settings of Parameters P2-11 & P2-15. P2-18 User Relay 2 Output (Terminals 17 & 18) Function select Selects the function assigned to Relay Output 2. The relay has two output terminals, Logic 1 indicates the relay is active, and therefore terminals 17 and 18 will be linked together. 0: Drive Enabled (Running). Logic 1 when the motor is enabled 1: Drive Healthy. Logic 1 when power is applied to the drive and no fault exists 2: At Target Frequency (Speed). Logic 1 when the output frequency matches the setpoint frequency 3: Output Frequency > 0.0 Hz. Logic 1 when the drive output frequency to the motor is exceeds 0.0Hz 4 : Output Frequency >= Limit. Logic 1 when the motor speed exceeds the adjustable limit 5 : Output Current >= Limit. Logic 1 when the motor current exceeds the adjustable limit 6 : Output Torque >= Limit. Logic 1 when the motor torque exceeds the adjustable limit 7: Analog Input 2 Signal Level >= Limit. 1 Logic when the signal applied to the Analog Input 2 exceeds the adjustable 8: Hoist Brake Control. The relay can be used to control the motor holding brake on a hoist. Contact your local FENNER Sales Partner for further information on using this feature. Note: When using settings 4 – 7, parameters P2-19 and P2-20 must be used together to control the behaviour. The output will switch to Logic 1 when the selected signal exceeds the value programmed in P2-19, and return to Logic 0 when the signal falls below the value programmed in P2-20. 9: Reserved. No Function 10: Reserved. No Function 11: Reserved. No Function 12: Drive Tripped. Logic one when the drive has tripped and the display shows the fault code. 13: STO Status. Logic 1 when both STO inputs are present and the drive is able to be operated 14: PID Error >= Limit. The PID Error (difference between setpoint and feedback) is greater than or equal to the programmed limit P2-19 Adjustable Threshold Upper Limit (Analog Output 2 / Relay P2-20 200.0 100.0 % P2-20 Adjustable Threshold Lower Limit (Analog Output 2 / Relay % 0.0 P2-19 0.0 Output 2) Used in conjunction with some settings of Parameters P2-13 & P2-18. Display Scaling Factor P2-21 -30.000 30.000 0.000 P2-22 **Display Scaling Source** P2-21 & P2-22 allow the user to program the QD:Neo to display an alternative output unit scaled from an existing parameter, e.g. to display conveyer speed in metres per second based on the output frequency. This function is disabled if P2-21 is set to 0. If P2-21 is set >0, the variable selected in P2-22 is multiplied by the factor entered in P2-21, and displayed whilst the drive is running, with a 'c' to indicate the customer scaled units. P2-22 Options 0: Motor Speed 1: Motor Current 2: Analog Input 2 3: P0-80 Value

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**Extended Parameter** 

38

#### QD:Neo User Guide Revision 1.30 **Parameter Name** Minimum Maximum Default P2-37 Keypad Mode Restart Speed This parameter is only active when P1-12 = 1 or 2. When settings 0 to 3 are used, the drive must be started by pressing the Start key on the keypad. When settings 4 – 7 are used, the drive starting is controlled by the enable digital input. 0: Minimum Speed. Following a stop and restart, the drive will always initially run at the minimum speed P1-02 1: Previous Operating Speed. Following a stop and restart, the drive will return to the last keypad setpoint speed used prior to stopping 2: Current Running Speed. Where the QD:Neo is configured for multiple speed references (typically Hand / Auto control or Local / Remote control), when switched to keypad mode by a digital input, the drive will continue to operate at the last 3: Preset Speed 8. Following a stop and restart, the QD: Neo will always initially run at Preset Speed 8 (P2-08) 4: Minimum Speed (Terminal Enable). Following a stop and restart, the drive will always initially run at the minimum speed P1-02 5: Previous Operating Speed (Terminal Enable). Following a stop and restart, the drive will return to the last keypad setpoint speed used prior to stopping 6 : Current Running Speed (Terminal Enable). Where the QD:Neo is configured for multiple speed references (typically Hand / Auto control or Local / Remote control), when switched to keypad mode by a digital input, the drive will continue to operate at the last operating speed 7: Preset Speed 8 (Terminal Enable). Following a stop and restart. the QD:Neo will always initially run at Preset Speed 8 (P2-08) P2-38 Mains Loss Ride Through / Stop Control Controls the behaviour of the drive in response to a loss of mains power supply whilst the drive is enabled. 0: Mains Loss Ride Through. The QD:Neo will attempt to continue operating by recovering energy from the load motor. Providing that the mains loss period is short, and sufficient energy can be recovered before the drive control electronics power off, the drive will automatically restart on return of mains power 1: Coast To Stop. The QD:Neo will immediately disable the output to the motor, allowing the load to coast or free wheel. When using this setting with high inertia loads, the Spin Start function (P2-26) may need to be enabled 2: Fast Ramp To Stop. The drive will ramp to stop at the rate programmed in the 2<sup>nd</sup> deceleration time P2-25 3: DC Bus Power Supply Mode. This mode is intended to be used when the drive is powered directly via the +DC and -DC Bus connections. Refer to your FENNER Sales Partner for further details P2-39 Parameter Access Lock

1 : Locked. Parameter values can be displayed, but cannot be changed P2-40 Extended Parameter Access Code Definition

Defines the access code which must be entered in P1-14 to access parameter groups above Group 1

0: Unlocked. All parameters can be accessed and changed

# 8.2. Parameter Group 3 - PID Control

Par P3-01	Parameter Name PID Proportional Gain	Minimum 0.1	Maximum 30.0	Default 1.0	Units -
	PID Controller Proportional Gain. Higher values provide a greater cha small changes in the feedback signal. Too high a value can cause ins	ange in the d			onse to
P3-02	PID Integral Time Constant PID Controller Integral Time. Larger values provide a more damped r	0.0	30.0 systems where	1.0 the overall p	s
23-03	responds slowly PID Differential Time Constant	0.00	1.00	0.00	S
23-04	PID Differential Time Constant PID Operating Mode	0	1	0	-
	<ul> <li>0 : Direct Operation. Use this mode if an increase in the motor spee signal</li> <li>1 : Inverse Operation. Use this mode if an increase in the motor spee signal</li> </ul>	d should res		se in the feed	
P3-05	PID Reference (Setpoint) Source Select Selects the source for the PID Reference / Setpoint 0: Digital Preset Setpoint. P3-06 is used 1: Analog Input 1 Setpoint	0	2	0	-
3-06	2: Analog Input 2 Setpoint PID Digital Reference (Setpoint)	0.0	100.0	0.0	%
23-07	When P3-05 = 0. this parameter sets the preset digital reference (set PID Controller Output Upper Limit	point) used f P3-08	for the PID Con 100.0	troller 100.0	%
23-08	Limits the maximum value output from the PID controller PID Controller Output Lower Limit	0.0	P3-07	0.0	%
23-09	Limits the minimum output from the PID controller PID Output Limit Control	0	3	0	-
	<ul> <li>1: Analog Input 1 Provides a Variable Upper Limit. The output rate P3-08 &amp; the signal applied to Analog Input 1</li> <li>2: Analog Input 1 Provides a Variable Lower Limit. The output rate applied to Analog Input 1 &amp; the value of P3-07</li> <li>3: PID output Added to Analog Input 1 Value. The output value from reference applied to the Analog Input 1</li> </ul>	nge of the Pl	ID controller is I	imited by the	signal
	PID Feedback Signal Source Select  0 : Analog Input 2  1 : Analog Input 1  2 : Output Current  3 : DC Bus Voltage  4 : Differential : Analog Input 1 – Analog Input 2  5 : Largest Value : Analog Input 1 or Analog Input 2	0	1	0	-
	Maximum PID Error to Enable Ramps  Defines a threshold PID error level, whereby if the difference between set threshold, the internal ramp times of the drive are disabled. When enabled to limit the rate of change of motor speed on large PID errors. Setting to 0.0 means that the drive ramps are always enabled. This p the drive internal ramps where a fast reaction to the PID control is reasonall PID error exists, the risk of possible over current or over voltage.  PID Feedback Value Display Scaling Factor	e a greater F s, and react arameter is quired, howe e trips being	PID error exists, quickly to small intended to allo ever by only disa generated are	the ramp tim errors. w the user to abling the ram reduced.	es are disable
'3-12	Applies a scaling factor to the displayed PID feedback, allowing the utransducer. e.g. 0 – 10 Bar etc.	0.000 ser to displa	50.000 by the actual sig	0.000 nal level from	a
3-13	PID Feedback Wake Up Level  Sets a programmable level whereby if the drive enters standby motor feedback signal must fall below this threshold before the drive will ret			0.0 control, the s	% elected
23-18	<ul> <li>PID Operation Control</li> <li>0: Continuous PID Operation. In this operating mode, the PID cont the drive is enabled or disabled. This can result in the output of the P the drive enable signal being applied.</li> <li>1: PID operation on Drive Enable. In this operating mode, the PID and hence will always start from zero when the drive is enabled.</li> </ul>	roller operat ID controller	es continuously reaching the m	aximum level	prior to

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**Units** 

# 8.3. Parameter Group 4 – High Performance Motor Control



Incorrect adjustment of parameters in menu group 4 can cause unexpected behaviour of the motor and any connected machinery. It is recommended that these parameters are only adjusted by experienced users.

Maximum Default Parameter Name Minimum Par P4-01 **Motor Control Mode** 0 2

Selects the motor control method. An autotune must be performed if setting 0 or 1 is used.

- 0: Speed Control with Torque Limit (vector)
- 1: Torque Control with Speed Limit (vector)
- 2: Speed Control (Enhanced V/F)

#### P4-02 Motor Parameter Auto-tune Enable

When set to 1, the drive immediately carries out a non-rotating autotune to measure the motor parameters for optimum control and efficiency. Following completion of the autotune, the parameter automatically returns to 0.

# P4-03 Vector Speed Controller Proportional Gain

0.1

Sets the proportional gain value for the speed controller when operating in Vector Speed or Vector Torque motor control modes (P4-01 = 0 or 1). Higher values provide better output frequency regulation and response. Too high a value can cause instability or even over current trips. For applications requiring best possible performance, the value should be adjusted to suit the connected load by gradually increasing the value and monitoring the actual output speed of the load until the required dynamic behaviour is achieved with little or no overshoot where the output speed exceeds the

In general, higher friction loads can tolerate higher values of proportional gain, and high inertia, low friction loads may require the gain to be reduced.

## **Vector Speed Controller Integral Time Constant**

0.000

Sets the integral time for the speed controller. Smaller values provide a faster response in reaction to motor load changes, at the risk of introducing instability. For best dynamic performance, the value should be adjusted to suit the connected load

## P4-05 Motor Power Factor Cos Ø

0.50

When operating in Vector Speed or Vector Torque motor control modes. this parameter must be set to the motor nameplate power factor

# P4-06 Torque Control Reference / Limit Source

0

When P4-01 = 0, this parameter defines the source for the maximum output torque limit.

When P4-01 = 1, this parameter defines the source for the torque reference (setpoint).

- 0: Fixed Digital. The torque controller reference / limit is set in P4-07
- 1: Analog Input 1. The output torque is controlled based on the signal applied to Analog Input 1, whereby 100% input signal level will result in the drive output torque being limited by the value set in P4-07.
- 2: Analog Input 2. The output torque is controlled based on the signal applied to Analog Input 2, whereby 100% input signal level will result in the drive output torque being limited by the value set in P4-07.
- 3: Fieldbus. The output torque is controlled based on the signal from the communications Fieldbus, whereby 100% input signal level will result in the drive output torque being limited by the value set in P4-07.
- 4: Master / Slave. The output torque is controlled based on the signal from the FENNER Master / Slave, whereby 100% input signal level will result in the drive output torque being limited by the value set in P4-07.
- 5: PID Controller Output. The output torque is controlled based on the output of the PID controller, whereby 100% input signal level will result in the drive output torque being limited by the value set in P4-07

# P4-07 Maximum Motoring Torque Limit / Current Limit

P4-08

When operating in Vector Speed or Vector Torque motor control modes (P4-01 = 0 or 1), this parameter defines the maximum torque limit or reference used by the drive in conjunction with P4-06.

When operating in V/F Mode (P4-01 = 2), this parameter defines the maximum output current the drive will provide to the motor before reducing the output frequency to attempt to limit the current.

### **Minimum Motoring Torque Limit**

Active only in Vector Speed or Vector Torque motor control modes (P4-01 = 0 or 1). Sets a minimum torque limit, whereby the when the QD:Neo is enabled, it will always attempt to maintain this torque on the motor at all times whilst operating



NOTE: This parameter should be used with extreme care, as the drive output frequency will increase to achieve the torque level, and may exceed the selected speed reference

P4-09 Generator Mode Max. Torque Limit (Maximum Regenerative 0.0 Torque)

200.0

100.0

Active only in Vector Speed or Vector Torque motor control modes (P4-01 = 0 or 1). Sets the maximum regenerating torque allowed by the QD:Neo

# P4-10 V/F Characteristic Adjustment Frequency

When operating in V/F mode (P4-01 = 2), this parameter in conjunction with P4-11 sets a frequency point at which the voltage set in P4-11 is applied to the motor. Care must be taken to avoid overheating and damaging the motor when using this feature.

V/F Characteristic Adjustment Voltage Used in conjunction with parameter P4-10 P1-07

**Thermal Overload Value Retention** P4-12

0: Disabled.

1 : Enabled. All QD:Neos feature electronic thermal overload protection for the connected motor, designed to protect the motor against damage. An internal overload accumulator monitors the motor output current over time, and will trip the drive if the usage exceeds the thermal limit. When P4-12 is disabled, removing the power supply from the drive and re-applying will reset the value of the accumulator. When P4-12 is enabled, the value is retained during power off.

42

# 8.4. Parameter Group 5 – Communication Parameters

ar.	Name	Minimum	Maximum	Default	Units
P5-01	Drive Fieldbus Address	0	63	1	
	Sets the fieldbus address for the QD:Neo				
5-02	CAN Open Baud Rate	125	1000	500	kbps
	Sets the baud rate when CAN Open communications are used				
5-03	Modbus RTU Baud Rate	9.6	115.2	115.2	kbps
	Sets the baud rate when Modbus RTU communications are used				
5-04		-	-	-	-
	Sets the expected Modbus telegram data format as follows				
	n- 1: No Parity. 1 stop bit				
	n-2: No parity. 2 stop bits				
	☐- I: Odd parity. 1 stop bit				
	E- I: Even parity. 1 stop bit				
5-05	Communications Loss Timeout	0.0	5.0	2.0	Secon
	Sets the watchdog time period for the communications channel. If a v	alid telegram i	s not received	by the QD:N	leo withii
	this time period, the drive will assume a loss of communications has	occurred and re	eact as selecte	ed below. Se	tting to
	zero disables the function.				
5-06	Communications Loss Action	0	3	0	-
	Controls the behaviour of the drive following a loss of communication	is as determine	d by the abov	e parameter	setting.
	0 : Trip & Coast To Stop				
	1 : Ramp to Stop Then Trip				
	2 : Ramp to Stop Only (No Trip)				
	3 : Run at Preset Speed 8				
o-0 <i>/</i>	Fieldbus Ramp Control	0		0	-
	Selects whether the acceleration and deceleration ramps are control	directly via the	Fieldbus, or b	by internal dri	ve
	parameters P1-03 and P1-04.				
	0 : Disabled. Ramps are control from internal drive parameters				
- 00	1 : Enabled. Ramps are controlled directly by the Fieldbus	0	4	0	
5-08		0		0	-
	When using an optional fieldbus interface. this parameter configures transferred from the drive to the network master during cyclic commu		source for the	4 process	uala wor
	<b>0 : Output Torque</b> – 0 to 2000 = 0 to 200.0%	iriications			
	1 : Output Power – Output power in kW to two decimal places. e.g. 4	400 – 4 00kW			
	2 : Digital Input Status – Bit 0 indicates digital input 1 status, bit 1 in		innut 2 status	etc	
	3 : Analog Input 2 Signal Level – 0 to 1000 = 0 to 100.0%	idiodioo digitar	input 2 otatuo	Oto.	
	4 : Drive Heatsink Temperature – 0 to 100 = 0 to 100°C				
5-12	Fieldbus Process Data Output Word 3 Select	0	7	0	_
	When using an optional fieldbus interface. this parameter configures	the parameter	source for the	3 <sup>rd</sup> process	data wor
	transferred from the drive to the network master during cyclic commu				
	0: Motor current - Output current to 1 decimal place. e.g. 100 = 10.0				
	1: Power (x.xx kW) Output power in kW to two decimal places. e.g.				
	2: Digital input status - Bit 0 indicates digital input 1 status, bit 1 inc	dicates digital ir	nput 2 status e	etc.	
	3: Analog Input 2 Signal Level - 0 to 1000 = 0 to 100.0%				
	4: Drive Heatsink Temperature – 0 to 100 = 0 to 100°C				
	5: User register 1 – User Defined Register 1 Value				
	6: User register 2– User Defined Register 1 Value				
	7: P0-80 value – User Selected data value.				
- 10	Field Process Balance I Was I 4 October				
5-13	Fieldbus Process Data Input Word 4 Select	0	1 41 4th	0	-
	When using an optional fieldbus interface, this parameter configures	destination for	the 4 proces	s data word i	receivea
	by the drive from the network master during cyclic communications  0: Fieldbus Ramp Control – This option must be selected if the driving	e acceleration	and decelerati	ion rampe ar	o to bo
	controlled from the fieldbus. P5-07 must also be set to 1 to enable this		and deceleral	ion ramps an	e io be
	1: User register 4 – The value received by the drive in PDI 4 is trans		Register 4 Th	nis option allo	ws the
	function of the process data word to be defined in Parameter Group 9				
	to within any PLC function code, although the value can be read.	,			
5-14		0	2	0	
	When using an optional fieldbus interface, this parameter configures	destination for	the 3 <sup>rd</sup> proces	s data word	received
	by the drive from the network master during cyclic communications		•		
	0: Torque limit/reference – This option must be selected if the drive	output torque	limit / setpoint	is to be cont	rolled fro
	the fieldbus. This also requires setting P4-06 = 3.		•		
	1: User PID reference register - This option allows the setpoint to the				
	In order for this option to be used, P9-38 must be set to 1, and the PI	D User setpoin	t must not be	utilised within	n the PL
	function.				
	2: User register 3 - The value received by the drive in PDI 3 is transf				
	function of the process data word to be defined in Parameter Group 9	9. In this case.	User Register	3 should not	be writte

function of the process data word to be defined in Parameter Group 9. In this case, User Register 3 should not be written

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to within any PLC function code, although the value can be read.

# 8.5. Parameter Group 0 – Monitoring Parameters (Read Only)

Par	Description	Units
P0-01		%
	Displays the signal level applied to analog input 1 (Terminal 6) after scaling and offsets have been applied.	
P0-02	Analog Input 2 Applied Signal Level	%
B0 00	Displays the signal level applied to analog input 2 (Terminal 10) after scaling and offsets have been applied.	
P0-03	Digital Input Status	-
D0_04	Displays the status of the drive inputs, starting with the left hand side digit = Digital Input 1 etc.  Pre Ramp Speed Controller Reference	Hz
F 0-0 <del>4</del>	Displays the set point reference input applied to the drive internal speed controller	1 12
P0-05	Torque Controller Reference	%
	Displays the set point reference input applied to the drive internal torque controller	
P0-06	Digital Speed Reference (Motorised Pot)	Hz
	Displays the value of the drive internal Motorised Pot (used for keypad) speed reference	
P0-07	Fieldbus Communication Speed Reference	Hz
B0 00	Displays the setpoint being received by the drive from the currently active Fieldbus interface.	2/
P0-08	PID Reference (Setpoint)	%
Pn_nq	Displays the setpoint input to the PID controller.  PID Feedback Level	%
F 0-09	Displays the Feedback input signal to the PID controller	/0
P0-10	PID Controller Output	%
	Displays the output level of the PID controller	
P0-11	Applied Motor Voltage	V
	Displays the instantaneous output voltage from the drive to the motor	
P0-12	Output Torque	%
D0 40	Displays the instantaneous output torque level produced by the motor	
PU-13	Trip History Log Displays the last four fault codes for the drive. Refer to section 11.1 for further information	-
P0-14	Motor Magnetising Current (Id)	Α
1014	Displays the motor magnetising Current, providing an auto tune has been successfully completed.	/ \
P0-15	Motor Rotor Current (Iq)	Α
	Displays the motor Rotor (torque producing) current, providing an auto tune has been successfully completed	d.
P0-16	DC Bus Voltage Ripple Level	V
	Displays the level of ripple present on the DC Bus Voltage. This parameter is used by the QD:Neo for various	s internal
DO 17	protection and monitoring functions.	Ω
PU-17	Motor Stator resistance (Rs)  Displays the measured motor stator resistance, providing an auto tune has been successfully completed.	17
P0-18	Motor Stator Inductance (Ls)	Н
	Displays the measured motor stator inductance, providing an auto tune has been successfully completed.	•
P0-19	Motor Rotor Resistance (Rr)	Ohms
	Displays the measured motor rotor resistance, providing an auto tune has been successfully completed.	
P0-20	DC Bus Voltage	V
DO 04	Displays the instantaneous DC Bus Voltage internally within the drive	00
PU-21	Drive Temperature Displays the Instantaneous Heatsink Temperature measured by the drive	°C
P0-22	Time Remaining to next service	V
. 0 22	Displays the number of hours remaining on the service time counter before the next service is due.	V
P0-23		H:MM:SS
	Displays the amount of time in hours and minutes that the QD:Neo has operated for during its lifetime with a	heatsink
	temperature in excess of 80°C. This parameter is used by the QD:Neo for various internal protection and mo	nitoring
D0 94	functions.  Operating Time Accumulated With Ambient Temperature Above 80°C	LI-MM-CC
PU-24	Operating Time Accumulated With Ambient Temperature Above 80°C  Displays the amount of time in hours and minutes that the QD:Neo has operated for during its lifetime with an	H:MM:SS
	temperature in excess of 80°C. This parameter is used by the QD:Neo for various internal protection and more	
	functions.	··· · · ·
P0-25	Rotor Speed (Estimated or Measured)	-
	In Vector control mode, this parameter displays either the estimated rotor speed of the motor, if no encoder for	eedback
D0.00	is present, or the measured rotor speed if an optional Encoder Feedback Interface Option is fitted.	L/Mb.
PU-26	Energy Consumption kWh Meter  Displays the amount of energy consumed by the drive in kWh. When the value reaches 1000, it is reset back	kWh
	and the value of P0-27 (*MWh meter) is increased.	.0 0.0,
P0-27	Energy Consumption MWh Meter	MWh
	Displays the amount of energy consumed by the drive in MWh.	
P0-28	Software Version and Checksum	-
	Displays the software version of the drive	
P0-29	Drive Type	-
D0 20	Displays the type details of the drive	
P0-30	Drive Serial Number Displays the unique serial number of the drive.	-
P0-31		H:MM:SS
	Displays the total operating time of the drive. The first value shown is the number of hours. Pressing the Up k	
	, , , , , , , , , , , , , , , , , , ,	j

Par	Description	Units
	display the minutes and seconds.	
P0-32	Drive Run Time Since Last Trip (1)	:MM:SS
	Displays the total operating time of the drive since the last fault occurred. The first value shown is the number of	of hours.
	Pressing the Up key will display the minutes and seconds.	
P0-33		:MM:SS
	Displays the total operating time of the drive since the last fault occurred. The first value shown is the number of	of hours.
	Pressing the Up key will display the minutes and seconds.	
P0-34	Drive Run Time Since Last Disable	:MM:SS
	Displays the total operating time of the drive since the last Run command was received. The first value shown	is the
	number of hours. Pressing the Up key will display the minutes and seconds.	
P0-35		:MM:SS
	Displays the total operating time of the QD:Neo internal cooling fans. The first value shown is the number of ho	
	Pressing the Up key will display the minutes and seconds. This is used for scheduled maintenance information	
	DC Bus Voltage Log (256ms)	V
	DC Bus Voltage Ripple Log (20ms)	V
	Heatsink Temperature Log (30s)	°C
	Ambient Temperature Log (30s)	°C
P0-40	Motor Current Log (256ms)	Α
	The above parameters are used to store the history of various measured levels within the drive at various regul	
	intervals prior to a trip. The values are frozen when a fault occurs and can be used for diagnostic purposes – se	ee
<b>D</b> 0 44	section for further information.	
	Critical Fault Counter – Over Current	
	Critical fault counter – Over Voltage	
	Critical fault counter – Under Voltage	
	Critical fault counter – Over Temperature	
	Critical fault counter – Brake Transistor Over Current	
PU-46	Critical fault counter – Ambient Over Temperature	-
	These parameters contain a record of how many times certain critical faults have occurred during a drives oper	rating
DO 47	lifetime. This provides useful diagnostic data  Reserved	
PU-4/		-
DO 40	Reserved Reserved	
FU-40	Reserved Parameter	-
DO 40	Modbus RTU Communication Error Counter	
PU-49		otion
	This parameter is incremented every time an error occurs on the Modbus RTU communication link. This inform	allon
D0_50	can be used for diagnostic purposes.  CAN Open Communication Error Counter	
70-50	This parameter is incremented every time an error occurs on the CAN Open communication link. This information	ion con
	be used for diagnostic purposes.	ion can
	be used for diagnostic purposes.	

# 9. Serial communications

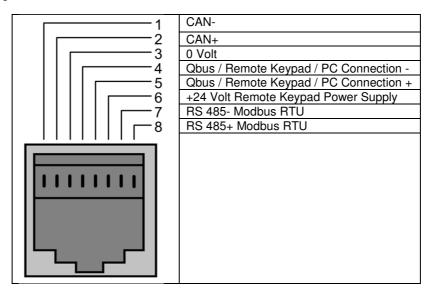
# 9.1. RJ45 Connector Pin Assignment

QD:Neo has an RJ45 connector on the front of the control panel. This connector allows the user to set up a drive network via a wired connection. The connector contains multiple interfaces for different communication protocols:

- Qbus Protocol Used for PC and peripheral connection only
- Modbus RTU
- CANBus

The Qbus connection is always available. and can be used simultaneously with other interfaces, however only one other interface may be used. e.g. if Modbus RTU is in use, CAN is disabled. If a Fieldbus Option Module (E.g. Profibus) is inserted into the drive, both Modbus and CAN are disabled.

The electrical signal arrangement of the RJ45 connector is shown as follows:



# 9.2. Modbus RTU Communications

## 9.2.1. Modbus Telegram Structure

The QD:Neo supports Master / Slave Modbus RTU communications, using the 03 Read Holding Registers and 06 Write Single Holding Register commands. Many Master devices treat the first Register address as Register 0; therefore it may be necessary to convert the Register Numbers detail in section 0 by subtracting 1 to obtain the correct Register address. The telegram structure is as follows:-

Comr	Command 03 – Read Holding Registers											
Master Telegram	Master Telegram Length Slave Response Length											
Slave Address			Ì	Slave Address	1	Byte						
Function Code	1	Byte		Function Code	1	Byte						
(03)				(03)								
1 <sup>st</sup> Register	2	Bytes		Byte Count	1	Byte						
Address												
No. Of Registers	2	Bytes		1 <sup>st</sup> Register Value	2	Bytes						
CRC Checksum	2	Bytes		2 <sup>nd</sup> Register Value	2	Bytes						
				Etc								
				CRC Checksum	2	Bytes						

Command 06 – Write Single Holding Register											
Master Telegram Length Slave Response Length											
Slave Address	1	Byte		Slave Address	1	Byte					
Function Code (06)	1	Byte		Function Code (06)	1	Byte					
Register Address	2	Bytes		Register Address	2	Bytes					
Value	2	Bytes		Register Value	2	Bytes					
CRC Checksum	2	Bytes		CRC Checksum	2	Bytes					

### 9.2.2. Modbus Control & Monitoring Registers

The following is a list of accessible Modbus Registers available in the QD:Neo:

- When Modbus RTU is configured as the Fieldbus option, all of the listed registers can be accessed.
- Registers 1 and 2 can be used to control the drive providing that Modbus RTU is selected as the primary command source (P1-12 = 4) and no Fieldbus Option Module is installed in the drive Option Slot.
- Register 3 can be used to control the output torque level providing that
  - o The drive is operating in Vector Speed or Vector Torque motor control modes (P4-01 = 1 or 2)
  - o The torque controller reference / limit is set for 'Fieldbus' (P4-06 = 3)
- Register 4 can be used to control the acceleration and deceleration rate of the drive providing that Fieldbus Ramp Control
  is enabled (P5-07 = 1)

Registers 6 to 24 can be read regardless of the setting of P1-12

Rec	gister	Upper	Lower	Read	Notes							
	mber	Byte	Byte	Write	10:00							
	1	Command C	ontrol Word	R/W	Command control word used to control the QD:Neo when operating with Modbus RTU. The Control Word bit functions are as follows:- Bit 0: Run/Stop command. Set to 1 to enable the drive. Set to 0 to stop the drive. Bit 1: Fast stop request. Set to 1 to enable drive to stop with 2 <sup>nd</sup> deceleration ramp. Bit 2: Reset request. Set to 1 in order to reset any active faults or trips on the drive. This bit must be reset to zero once the fault has been cleared. Bit 3: Coast stop request. Set to 1 to issue a coast stop command.							
	2	Command S Reference		R/W	Setpoint must be sent to the drive in Hz to one decimal place. e.g. 500 = 50.0Hz							
	3	Command To Reference	•	R/W	Setpoint must be sent to the drive in % to one decimal place. e.g. 2000 = 200.0%							
	4	Command R	amp times	R/W	This register specifies the drive acceleration and deceleration ramp times used when Fieldbus Ramp Control is selected (P5-08 = 1) irrespective of the setting of P1-12. The input data range is from 0 to 60000 (0.00s to 600.00s)							
	6	Error code Drive status		R	This register contains 2 bytes. The Lower Byte contains an 8 bit drive status word as follows: Bit 0:0 = Drive Disabled (Stopped). 1 = Drive Enabled (Running) Bit 1:0 = Drive Healthy. 1 = Drive Tripped Bit 2: No Function Bit 3: Drive Ready. 1 = Drive Inhibit Bit 4: Maintenance Time Not Reached. 1 = Maintenance Time Reached Bit 5:0 = Not In Standby (Sleep). 1 = Standby (Sleep) mode active Bit 6: No function Bit 7: No Function Bit 8: No Function The Upper Byte will contain the relevant fault number in the event of a drive trip. Refer to section 11.1 for a list of fault codes and diagnostic information							
	7	Output Frequ		R	Output frequency of the drive to one decimal place. e.g.123 = 12.3 Hz							
	8	Output Curre		R	Output current of the drive to one decimal place. e.g.105 = 10.5 Amps							
	9	Output Torqu		R	Motor output torque level to one decimal place. e.g. 474 = 47.4 %							
	10	Output Powe		R	Output power of the drive to two decimal places. e.g.1100 = 11.00 kW							
	11	Digital Input		R	Represents the status of the drive inputs where Bit 0 = Digital Input 1 etc.							
2	20	Analog 1 Lev		R	Analog Input 1 Applied Signal level in % to one decimal place. e.g. 1000 = 100.0%							
2	21	Analog 2 Level		R	Analog Input 2 Applied Signal level in % to one decimal place. e.g. 1000 = 100.0%							
2	22	Pre Ramp S <sub>I</sub> Reference		R	Internal drive frequency setpoint							
,	23	DC bus volta	iges	R	easured DC Bus Voltage in Volts							
	24	B C B C T O I C	.9	R	Measured Heatsink Temperature in °C							

#### 9.2.3.Modbus Parameter Access

All User Adjustable parameters (Groups 1 to 5) are accessible by Modbus, except those that would directly affect the Modbus communications. e.g.

- P5-01 Communication Protocol Select
- P5-02 Drive Fieldbus Address
- P5-03 Modbus RTU Baud Rate
- P5-04 Modbus RTU Data Format

All parameter values can be read from the drive and written to, depending on the operating mode of the drive – some parameters cannot be changed whilst the drive is enabled for example.

When accessing a drive parameter via Modbus, the Register number for the parameter is the same as the parameter number. E.g. Parameter P1-01 = Modbus Register 101.

Modbus RTU supports sixteen bit integer values, hence where a decimal point is used in the drive parameter, the register value will be multiplied by a factor of ten.

E.g. Read Value of P1-01 = 500, therefore this is 50.0Hz.

For further details on communicating with QD:Neo using Modbus RTU, please refer to your local FENNER Sales Partner.

# 10. Technical Data

### 10.1. Environmental

Ambient temperature range: Operational : -10 ... 50°C IP20 Units

: -10 ... 40°C IP55 Units (UL Approved)

:-10 ... 50°C IP55 Units (Non UL Approved with derating, refer to section :-: -:

: -10.4.1 for Derating for Ambient Temperature Information)

:- 10 ... 40°C IP66 Units (UL Approved)

: -10 ... 50°C IP66 Units (Non UL Approved with derating. refer to section :-:-:-

:- 10.4.1 for Derating for Ambient Temperature Information)

Storage & Transportation : -40 °C ... 60 °C

Max altitude for rated operation : 1000m (Refer to section 10.4.2 for Derating for Altitude Information)

Relative Humidity : < 95% (non condensing)

Note : Drive must be frost and moisture free at all times Installation above 2000m is not UL approved

# 10.2. Input / Output Power and Current ratings

The following tables provide the output current rating information for the various QD:Neo models. FENNER always recommend that selection of the correct QD:Neo is based upon the motor full load *current* at the incoming supply voltage.

# 10.2.1. 200 – 240 Volt (+/- 10%). 1 Phase Input. 3 Phase Output

Power Rating		Nominal Input Current		Fuse or MCB (Type B)		ipply able Size	Rated Output Current	Motor Cable Size		Maximum Motor Cable Length		Recommended Brake Resistance
kW	НР	A	Non UL	UL	mm	AWG / kcmil	Α	mm	AWG	m	ft	Ω
0.75	1	8.5	16	15	2.5	14	4.3	1.5	14	100	330	100
1.5	1.5	15.2	20	20	4	12	7	1.5	14	100	330	50
2.2	1.5	19.5	25	25	4	10	10.5	1.5	14	100	330	35

#### Note

- Ratings shown above apply to 40°C Ambient temperature. For derating information. refer to section 10.4.1
- The maximum motor cable length stated applies to using a shielded motor cable. When using an unshielded cable, the maximum cable length limit may be increased by 50%. When using the FENNER recommended output choke, the maximum cable length may be increased by 100%
- The PWM output switching from any inverter when used with a long motor cable length can cause an increase in the voltage at
  the motor terminals, depending on the motor cable length and inductance. The rise time and peak voltage can affect the
  service life of the motor. FENNER recommend using an output choke for motor cable lengths of 50m or more to ensure good
  motor service life
- For UL compliant installation, use Copper wire with a minimum insulation temperature rating of 70°C. UL Class CC or Class J
  Fuses

### 10.2.2. 200 – 240 Volt (+/- 10%). 3 Phase Input. 3 Phase Output

Pov Rat		Nominal Input Current	Fuse ( MCB (Ty		Supply Cable Size		Rated Output Current	C	otor able Size	Maxi Mo Cable l		Recommended Brake Resistance
kW	HP	Α	Non UL	UL	mm	AWG / kcmil	Α	mm	AWG	m	ft	Ω
0.75	1	5.1	10	10	1.5	14	4.3	1.5	14	100	330	100
1.5	2	8.3	16	15	2.5	14	7	1.5	14	100	330	50
2.2	3	12.6	16	17.5	2.5	12	10.5	1.5	14	100	330	35
4	5	21.6	32	30	6	10	18	2.5	10	100	330	20
5.5	7.5	29.1	40	40	10	8	24	4	10	100	330	20
7.5	10	36.4	50	50	16	8	30	6	8	100	330	22
11	15	55.8	80	70	25	4	46	10	6	100	330	22
15	20	70.2	100	90	35	3	61	16	4	100	330	12
18.5	25	82.9	125	110	50	2	72	25	3	100	330	12
22	30	103.6	160	150	70	1	90	35	2	100	330	6
30	40	126.7	160	175	70	2/0	110	50	1/0	100	330	6
37	50	172.7	250	225	120	4/0	150	70	3/0	100	330	6
45	50	183.3	250	250	120	4/0	180	95	4/0	100	330	6
55	50	205.7	300	300	185	300	202	120	250	100	330	6
75	50	255.5	400	350	2 x 95	400	248	150	350	100	330	6

### Note

- Ratings shown above apply to 40°C Ambient temperature. For derating information. refer to section 10.4.1
- Operation with single phase supply is possible, with 50% derating of the output current capacity
- The maximum motor cable length stated applies to using a shielded motor cable. When using an unshielded cable, the maximum cable length limit may be increased by 50%. When using the FENNER recommended output choke, the maximum cable length may be increased by 100%
- The PWM output switching from any inverter when used with a long motor cable length can cause an increase in the voltage at
  the motor terminals, depending on the motor cable length and inductance. The rise time and peak voltage can affect the
  service life of the motor. FENNER recommend using an output choke for motor cable lengths of 50m or more to ensure good
  motor service life
- For UL compliant installation, use Copper wire with a minimum insulation temperature rating of 70°C. UL Class CC or Class J
  Fuses

## 10.2.3. 380 – 480 Volt (+ / - 10%). 3 Phase Input. 3 Phase Output

	Power Rating	Nominal Fuse or Supply Input MCB (Type B) Cable Current Size		Cable	Rated Output Current	С	lotor able Size	Mo	imum otor Length	Recommended Brake Resistance		
kW	HP	Α	Non UL	UL	mm	AWG / kcmil	Α	mm	AWG	m	ft	Ω
0.75	1	2.4	10	6	1.5	14	2.2	1.5	14	100	330	400
1.5	2	5.1	10	10	1.5	14	4.1	1.5	14	100	330	200
2.2	3	7.5	10	10	1.5	14	5.8	1.5	14	100	330	150
4	5	11.2	16	15	2.5	14	9.5	1.5	14	100	330	100
5.5	7.5	19	25	25	4	10	14	1.5	12	100	330	75
7.5	10	21	32	30	6	10	18	2.5	10	100	330	50
11	15	28.9	40	40	10	8	24	4	10	100	330	40
15	20	37.2	50	50	16	8	30	6	8	100	330	22
18.5	25	47	63	60	16	6	39	10	8	100	330	22
22	30	52.4	80	70	25	4	46	10	6	100	330	22
30	40	63.8	80	80	25	4	61	16	4	100	330	12
37	50	76.4	100	100	35	3	72	25	3	100	330	12
45	60	92.2	125	125	50	1	90	35	2	100	330	6
55	75	112.5	160	150	70	1/0	110	50	1/0	100	330	6
75	100	153.2	200	200	95	3/0	150	70	3/0	100	330	6
90	150	183.7	250	250	120	4/0	180	95	4/0	100	330	6
110	175	205.9	300	300	185	300	202	120	250	100	330	6
132	200	244.5	400	350	185	350	240	150	350	100	330	6
160	200	307.8	400	400	2 x 95	600	302	2 x 70	500	100	330	6
200	200	370	500	500	2 x 150	750	370	2 x 95	750	100	330	2
250	200	450	600	600	2 x 150	1250	450	2 x 120	1250	100	330	2

#### Note

- Ratings shown above apply to 40°C Ambient temperature. For derating information. refer to section 10.4.1
- Operation with single phase supply is possible, with 50% derating of the output current capacity
- The maximum motor cable length stated applies to using a shielded motor cable. When using an unshielded cable, the maximum cable length limit may be increased by 50%. When using the FENNER recommended output choke, the maximum cable length may be increased by 100%
- The PWM output switching from any inverter when used with a long motor cable length can cause an increase in the voltage at
  the motor terminals, depending on the motor cable length and inductance. The rise time and peak voltage can affect the
  service life of the motor. FENNER recommend using an output choke for motor cable lengths of 50m or more to ensure good
  motor service life
- For UL compliant installation, use Copper wire with a minimum insulation temperature rating of 70°C. UL Class CC or Class J
- Data values shown in Italics are provisional

## 10.2.4. 480 – 525 Volt (+ / - 10%). 3 Phase input. 3 Phase Output

Power Rating		Nominal Input Current	Fuse or MCB (Type B)		C	ipply able Size	Rated Output Current		Motor Cable Size		aximum Motor ble Length	Recommended Brake Resistance
kW	HP	Α	Non UL	UL	mm	AWG / kcmil	Α	mm	AWG	m	ft	Ω
132		184	250	250	120	4/0	185	95	250	100	330	6
150		198.7	250	250	120	250	205	120	300	100	330	6
185		246.6	400	350	185	350	255	185	400	100	330	6
200		255.9	400	350	2 x 95	400	275	185	500	100	330	6

#### Note

- Ratings shown above apply to 40°C Ambient temperature. For derating information, refer to section 10.4.1
- The maximum motor cable length stated applies to using a shielded motor cable. When using an unshielded cable, the maximum cable length limit may be increased by 50%. When using the FENNER recommended output choke, the maximum cable length may be increased by 100%
- The PWM output switching from any inverter when used with a long motor cable length can cause an increase in the voltage at the motor terminals, depending on the motor cable length and inductance. The rise time and peak voltage can affect the service life of the motor. FENNER recommend using an output choke for motor cable lengths of 50m or more to ensure good motor service life
- For UL compliant installation, use Copper wire with a minimum insulation temperature rating of 70°C. UL Class CC or Class J Fuses
- Data values shown in Italics are provisional

**48** www.fptgroup.com

# 10.2.5. 500 – 600 Volt (+ / - 10%). 3 Phase Input. 3 Phase Output

	wer ting	Nominal Input Current	Fuse MCB (T		С	ipply able Size	Rated Output Current	(	Motor Cable Size		aximum Motor ole Length	Recommended Brake Resistance
kW	HP	Α	Non UL	UL	mm	AWG / kcmil	Α	mm	AWG	m	ft	Ω
0.75	1	2.5	10	6	1.5	14	2.1	1.5	14	100	330	600
1.5	2	3.7	10	6	1.5	14	3.1	1.5	14	100	330	300
2.2	3	4.9	10	10	1.5	14	4.1	1.5	14	100	330	200
4	5	7.8	10	10	1.5	14	6.5	1.5	14	100	330	150
5.5	7.5	10.8	16	15	2.5	14	9	1.5	14	100	330	100
7.5	10	14.4	20	20	4	12	12	1.5	14	100	330	80
11	15	20.6	32	30	6	10	17	2.5	10	100	330	50
15	20	26.7	40	35	10	8	22	4	10	100	330	33
18.5	25	34	50	45	16	8	28	6	8	100	330	33
22	30	41.2	63	60	16	6	34	6	8	100	330	22
30	40	49.5	63	70	16	6	43	10	6	100	330	16
37	50	62.2	80	80	25	4	54	16	4	100	330	16
45	60	75.8	100	100	35	3	65	25	4	100	330	12
55	75	90.9	125	125	50	2	78	25	3	100	330	12
75	100	108.2	160	150	70	1/0	105	50	1/0	100	330	8
90	125	127.7	160	175	70	2/0	130	70	2/0	100	330	8
110	175	134.8	200	175	95	2/0	150	70	3/0	100	330	8

# 10.3. Additional Information for UL Approved Installations

QD:Neo is designed to meet the UL requirements. In order to ensure full compliance, the following must be fully observed.

Input Power Supply Requirements					
Supply Voltage	200 – 240 RMS Volts for	200 – 240 RMS Volts for 230 Volt rated units. + /- 10% variation allowed. 240 Volt RMS Maximum			
	380 – 480 Volts for 400 V	380 – 480 Volts for 400 Volt rated units. + / - 10% variation allowed. Maximum 500 Volts RMS			
	500 – 600 Volts for 600 V	500 – 600 Volts for 600 Volt rated units. + / - 10% variation allowed. Maximum 600 Volts RMS			
Imbalance	Maximum 3% voltage variation between phase – phase voltages allowed				
				ance of > 3% will result in the drive	
tripping. For input supplies which have supply imbalance greater than 3% (typically the India					
continent & parts of Asia Pacific including China) FENNER recommends the installation of input					
	reactors. Alternatively, the drives can be operated as a single phase supply drive with 50% derating.				
Frequency	50 – 60Hz + / - 5% Varia	50 – 60Hz + / - 5% Variation			
Short Circuit	Voltage Rating	Min kW (HP)	Max kW (HP)	Maximum supply short-circuit	
Capacity				current	
	All	All	All	100kA rms (AC)	
	All the drives in the above table are suitable for use on a circuit capable of delivering not more than the				
	above specified maximum short-circuit Amperes symmetrical with the specified maximum supply voltage.				
Incoming power supply connection must be according to section 4.3					

Incoming power supply connection must be according to section 4.3

All QD:Neo units are intended for indoor installation within controlled environments which meet the condition limits shown in section 10.1

Branch circuit protection must be installed according to the relevant national codes. Fuse ratings and types are shown in section 10.2

Suitable Power and motor cables should be selected according to the data shown in section 10.2

Power cable connections and tightening torques are shown in section 3.4

QD:Neo provides motor overload protection in accordance with the National Electrical Code (US).

- Where a motor thermistor is not fitted. or not utilised. Thermal Overload Memory Retention must be enabled by setting P4-12 = 1
- Where a motor thermistor is fitted and connected to the drive. connection must be carried out according to the information shown in section 4.7

# 10.4. Derating Information

Derating of the drive maximum continuous output current capacity is require when

- Operating at ambient temperature in excess of 40°C / 104°F for enclosed drives (non UL approved)
- Operating at Altitude in excess of 1000m/ 3281 ft
- Operation with Effective Switching Frequency higher than the minimum setting

The following derating factors should be applied when operating drives outside of these conditions

10.4.1. Derating for Ambient Temperature

Enclosure Type	Maximum Temperature Without Derating (UL Approved)	Derate by	Maximum Permissible Operating Ambient Temperature with Derating (Non UL Approved)
IP20	50°C / 122°F	N/A	50°C
IP55	40°C / 104°F	1.5% per °C (1.8°F)	50°C
IP66	40°C / 104°F	2.5% per °C (1.8°F)	50°C

10.4.2. Derating for Altitude

	- 0. atm. g . 0			
Enclosure Type	Maximum Altitude Without Derating	Derate by	Maximum Permissable (UL Approved)	Maximum Permissible (Non-UL Approved)
IP20	1000m / 3281ft	1% per 100m / 328 ft	2000m / 6562 ft	4000m / 13123 ft
IP55	1000m / 3281ft	1% per 100m / 328 ft	2000m / 6562 ft	4000m / 13123 ft
IP66	1000m / 3281ft	1% per 100m / 328 ft	2000m / 6562 ft	4000m / 13123 ft

10.4.3. Derating for Swicthing Frequency

Switching Frequency (Where available)						
Enclosure Type	4kHz	8kHz	12kHz	16kHz	24kHz	32kHz
IP20	N/A	N/A	20%	30%	40%	50%
IP55	N/A	10%	10%	15%	25%	N/A
IP66	N/A	10%	25%	35%	50%	50%

## 10.4.4. Example of applying Derating Factors

A 4kW, IP66 drive is to be used at an altitude of 2000 metres above sea level, with 12kHz switching frequency and 45°C ambient temperature.

From the table above, we can see that the rated current of the drive is 9.5 Amps at 40°C.

Firstly, apply the switching frequency derating, 12kHz, 25% derating

 $9.5 \text{ Amps } \times 75\% = 7.1 \text{ Amps}$ 

Now, apply the derating for higher ambient temperature. 2.5% per °C above 40°C =  $5 \times 2.5\%$  = 12.5%

 $7.1 \text{ Amps } \times 87.5\% = 6.2 \text{ Amps}$ 

Now apply the derating for altitude above 1000 metres. 1% per 100m above  $1000m = 10 \times 1\% = 10\%$ 

7.9 Amps x 90% = 5.5 Amps continuous current available.

If the required motor current exceeds this level, it will be necessary to either

- Reduce the switching frequency selected
- Use a higher power rated drive and repeat the calculation to ensure sufficient output current is available.

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# 11. Troubleshooting

# 11.1. Fault messages

Fault	No.	Description	Corrective Action
Code	00	No Fault	
no-FLE	01	Brake channel over current	Displayed in P0-13 if no faults are recorded in the log  Ensure the connected brake resistor is above the minimum permissible level for the
OI - 6	01	Brake chainler over current	drive – refer to the ratings shown in section 10.2.  Check the brake resistor and wiring for possible short circuits.
OL-br	02	Brake resistor overload	The drive software has determined that the brake resistor is overloaded, and trips to protect the resistor. Always ensure the brake resistor is being operated within its designed parameter before making any parameter or system changes.  To reduce the load on the resistor, increase deceleration the time, reduce the load inertia or add further brake resistors in parallel, observing the minimum resistance value for the drive in use.
0-1	03	Instantaneous over current on drive output. Excess load on the motor.	Fault Occurs on Drive Enable Check the motor and motor connection cable for phase – phase and phase – earth short circuits. Check the load mechanically for a jam. blockage or stalled condition Ensure the motor nameplate parameters are correctly entered. P1-07. P1-08. P1-09. If operating in Vector mode (P4-01 – 0 or 1), also check the motor power factor in P4-05 and ensure an autotune has been successfully completed for the connected motor. Reduced the Boost voltage setting in P1-11 Increase the ramp up time in P1-03 If the connected motor has a holding brake, ensure the brake is correctly connected and controlled. and is releasing correctly Fault Occurs When Running If operating in Vector mode (P4-01 – 0 or 1). reduce the speed loop gain in P4-03
I_t-trP	04	Drive has tripped on overload after delivering >100% of value in P1-08 for a period of time.	Check to see when the decimal points are flashing (drive in overload) and either increase acceleration rate or reduce the load.  Check motor cable length is within the limit specified for the relevant drive in section 10.2  Ensure the motor nameplate parameters are correctly entered in P1-07. P1-08. and P1-09  If operating in Vector mode (P4-01 – 0 or 1), also check the motor power factor in P4-05 and ensure an autotune has been successfully completed for the connected motor. Check the load mechanically to ensure it is free, and that no jams, blockages or other mechanical faults exist
PS-ErP	05	Hardware Over Current	Check the wiring to motor and the motor for phase to phase and phase to earth short circuits. Disconnect the motor and motor cable and retest. If the drive trips with no motor connected, it must be replaced and the system fully checked and retested before a replacement unit is installed.
0-uort	06	Over voltage on DC bus	The value of the DC Bus Voltage can be displayed in P0-20 A historical log is stored at 256ms intervals prior to a trip in parameter P0-36 This fault is generally caused by excessive regenerative energy being transferred from the load back to the drive. When a high inertia or over hauling type load is connected.  If the fault occurs on stopping or during deceleration, increase the deceleration ramp time P1-04 or connect a suitable brake resistor to the drive.  If operating in Vector Mode. reduce the speed loop gain P4-03 If operating in PID control. ensure that ramps are active by reducing P3-11
U-nort	07	Under voltage on DC bus	This occurs routinely when power is switched off.  If it occurs during running, check the incoming supply voltage, and all connections into the drive, fuses. contactors etc.
0-E	08	Heatsink over temperature	The heatsink temperature can be displayed in P0-21.  A historical log is stored at 30 second intervals prior to a trip in parameter P0-38 Check the drive ambient temperature Ensure the drive internal cooling fan is operating Ensure that the required space around the drive as shown in sections 3.5 to 3.9 has been observed, and that the cooling airflow path to and from the drive is not restricted Reduce the effective switching frequency setting in parameter P2-24 Reduce the load on the motor / drive
U-E	09	Under temperature	Trip occurs when ambient temperature is less than -10°C. The temperature must be raised over -10°C in order to start the drive.
P-dEF	10	Factory Default parameters have been loaded	Press STOP key. the drive is now ready to be configured for the required application
E-Er iP	11	External trip	E-trip requested on control input terminals. Some settings of P1-13 require a normally closed contactor to provide an external means of tripping the drive in the event that an external device develops a fault. If a motor thermistor is connected check if the motor is too hot.
50-065	12	Communications Fault	Communications lost with PC or remote keypad. Check the cables and connections to external devices
FLE-dc	13	Excessive DC Ripple	The DC Bus Ripple Voltage level can be displayed in parameter P0-22 A historical log is stored at 20ms intervals prior to a trip in parameter P0-39 Check all three supply phases are present and within the 3% supply voltage level imbalance tolerance. Reduce the motor load If the fault persists. contact your local FENNER Sales Partner
P-Lo55	14	Input phase loss trip	Drive intended for use with a 3 phase supply, one input phase has been disconnected or lost.
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Fault	No.	Description	Corrective Action
Code	15	Instantaneous over current on	Refer to fault 3 above
h D-1		drive output.	
th-FLt	16	Faulty thermistor on heatsink.	Refer to your FENNER Sales Partner.
dALA-F	17	Internal memory fault.	Parameters not saved, defaults reloaded.  Try again. If problem recurs, refer to your IDL Authorised Distributor.
4-20F	18	4-20mA Signal Lost	The reference signal on Analog Input 1 or 2 (Terminals 6 or 10) has dropped below the minimum threshold of 3mA. Check the signal source and wiring to the QD:Neo terminals.
dR⊦A-E	19	Internal memory fault.	Parameters not saved, defaults reloaded.  Try again. If problem recurs, refer to your FENNER Authorised Distributor.
U-dEF	20	User Parameter Defaults	User Parameter defaults have been loaded. Press the Stop key.
F-Ptc	21	Motor PTC Over Temperature	The connected motor PTC device has caused the drive to trip
FAn-F	22	Cooling Fan Fault	Check and if necessary. replace the drive internal cooling fan
0-hEAL	23	Ambient Temperature too High	The measured temperature around the drive is above the operating limit of the drive. Ensure the drive internal cooling fan is operating Ensure that the required space around the drive as shown in sections 3.5 to 3.9 has been observed. and that the cooling airflow path to and from the drive is not restricted Increase the cooling airflow to the drive Reduce the effective switching frequency setting in parameter P2-24 Reduce the load on the motor / drive
D-Lor9	24	Maximum Torque Limit Exceeded	The output torque limit has exceeded the drive capacity or trip threshold Reduce the motor load. or increase the acceleration time
U-tor9	25	Output Torque Too Low	Active only when hoist brake control is enabled P2-18 = 8. The torque developed prior to releasing the motor holding brake is below the preset threshold. Contact your local FENNER Sales Partner for further information on using the QD:Neo in hoist applications.
OUL-F	26	Drive output fault	Drive output fault
5to-F	29	Internal STO circuit Error	Refer to your FENNER Sales Partner
Enc-01	30	Encoder Feedback Fault	Encoder communication /data loss
SP-Err	31	Speed Error	Speed Error. The error between the measured encoder feedback speed or the estimated rotor speed is greater than the pre-set limit allowed.
Enc-03	32	Encoder Feedback Fault	Incorrect Encoder PPR count set in parameters
Enc-04	33	Encoder Feedback Fault	Encoder Channel A Fault
Enc-05	34	Encoder Feedback Fault	Encoder Channel B Fault
Enc-06	35	Encoder Feedback Fault	Encoder Channels A & B Fault
ALF-01	40		Measured motor stator resistance varies between phases. Ensure the motor is correctly connected and free from faults. Check the windings for correct resistance and balance.
AFE-05	41		Measured motor stator resistance is too large. Ensure the motor is correctly connected and free from faults. Check that the power rating corresponds to the power rating of the connected drive.
ALF-03	42	Autotune Failed	Measured motor inductance is too low. Ensure the motor is correctly connected and free from faults.
AFF-04	43		Measured motor inductance is too large. Ensure the motor is correctly connected and free from faults. Check that the power rating corresponds to the power rating of the connected drive.
ALF-05	44		Measured motor parameters are not convergent. Ensure the motor is correctly connected and free from faults. Check that the power rating corresponds to the power rating of the connected drive.
OUL-Ph	49	Output (Motor) Phase Loss	One of the motor output phases is not connected to the drive.
Sc-F0 I	50	Modbus comms fault	A valid Modbus telegram has not been received within the watchdog time limit set in P5-06 Check the network master / PLC is still operating Check the connection cables Increase the value of P5-05 to a suitable level
5c-F02	51	CAN Open comms trip	A valid CAN open telegram has not been received within the watchdog time limit set in P5-06 Check the network master / PLC is still operating Check the connection cables Increase the value of P5-06 to a suitable level
		Communications Option Module	Internal communication to the inserted Communication Option Module has been lost.
5c-F03	52	Communications Option Module Fault IO card comms trip	Check the module is correctly inserted  Internal communication to the inserted Option Module has been lost.



56